

Restart Energy Democracy Platform User Guide



Version 1.0

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Introduction

Scope

The document's intention is to be a helpful guide to users when navigating the RED Platform. It outlines the actions, features, and information a user can access on the platform.

Restart Energy Democracy Platform (**RED Platform**) is a web-based platform that uses Blockchain Technology to deliver users an extraordinary experience in the world of Carbon Offset, Sustainability Certificates, and Renewable Energy from producers to end customers.

The RED platform is a social energy platform designed to revolutionize the way each of us interacts with energy, the CO2 offset systems, and the incentivization of renewable energy consumers and producers.

The RED platform offers everyone the possibility to participate in the first tokenized CO2 offset platform, earning from energy through the only 100% digital Energy Selling and Consultancy Franchise on the market available in a 100% digital format. This can be achieved by experiencing the "roles" embedded on the platform:

- 1. Franchise
- 2. Trader
- 3. Producer
- 4. Supplier
- 5. Consumer
- 6. Validator
- 7. Normal User



This user guide will cover the functionalities of the platform and the main flows that a user can follow as Normal User, Trader, Producer, Consumer, Franchise, Validator, or Supplier roles.

Along with the main roles, there are flows and information which can be gathered from the platform available for each role.

There is an FAQ section on the website which can answer some of your questions.

If there are situations where the user requires more details, there is always the option to contact the support team:

Email	support@redplatform.com
Platform Internal Chat	support@redplatform.com
Telegram	@RebecaD

RED Platform Landing-page/Website

The entry point to the platform is the website or the landing page. You can experience the extraordinary design and make use of the information provided by accessing:

www.redplatform.com www.platformared.ro

You can Sign-up/Login from the top-right corner of the website:





Restart Energy Democracy Platform - RED Platform

We think that the best user experience, the best interaction, and information are shared on the platform, but we are keen to improve this experience with your help. In case you want to share your feedback and suggestion, please get in touch with our support team.

Registration & Authentication

A. Create a new RED Platform Account

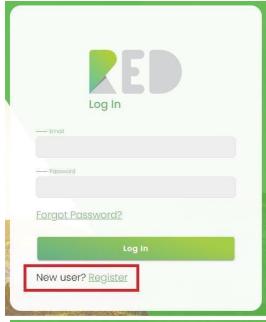
- 1. Chose **Register** on the login screen
- 2. Fill the form with the data required
- 3. Accept the terms & conditions
- A validation email will be sent to the email you provided for the account creation. Follow the instruction in the email and validate your account.
- 5. Once the mail link is confirmed the account is created and login into a new account is possible.

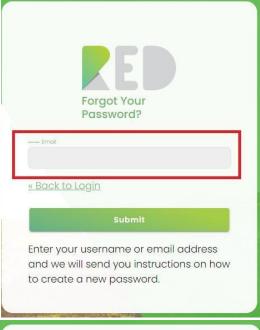
Note: Please remember the **Email address** and **password**, as they will be **RED Platform account credentials** required for login.

B. Forgot Password?

In case the password forgot, the RED platform is offering the possibility to reset the password.

- 1. Click on the "Forgot Password?" link
- 2. Type the email address
- 3. Click Submit
- 4. Follow the instructions in the email.





C. Login to RED Platform



- Insert the RED Platform account credentials (Email address and password)
- 2. Click Login.

Note: It is **mandatory** for a RED Platform account to be validated via email as per the registration chapter so that the user can log in. In case the account is not validated, you need to start the registration process again.

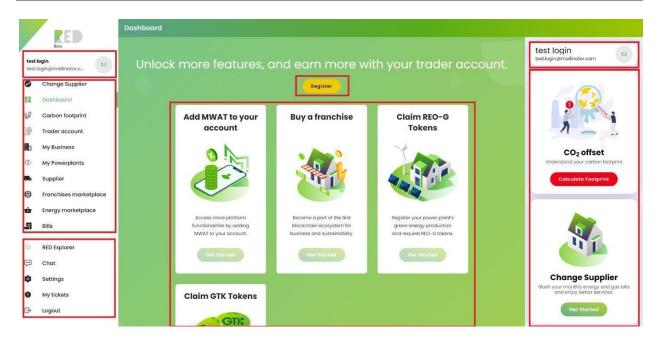
Once you are first logged in you are granted the features and options available for the **Normal User** role and presented with the Dashboard.

You can access more of the platform features by choosing the options presented in front of you or by following the left menu entries:

- **Change Supplier** as a consumer, this is the option to buy energy from another supplier which is offering more green energy, better prices, and more services
- **Dashboard** general overview for your account and features
- Carbon footprint calculate and offset your carbon footprint
- Trader account follow the KYC process to enable the trading account
- My business Buy a Country Franchise
- My powerplants Claim REO-G by becoming a Producer
- Supplier Deliver energy via RED Platform (SaaS for suppliers)
- Franchise marketplace find a franchise from your country
- Energy marketplace energy offers to switch suppliers
- **Bills** find your energy bills if you changed supplier on the RED platform
- Chat Make use of the Chat feature to get in touch with RED platform Customer Care.
- My tickets raise tickets to RED Platform support team
- Account settings RED account settings
- Logout exit application

After the first login, you can decide to **Register** your trader account to unlock more features, calculate your **Carbon Footprint**, or benefit from a better Energy offer by accessing **Change Supplier**.





You can unlock more features by **Registering** a trader account. This is mandatory in case you want to **Buy a Country franchise**, **Claim REO-G**, **Claim GTK** or to **Add MWAT to your account**.

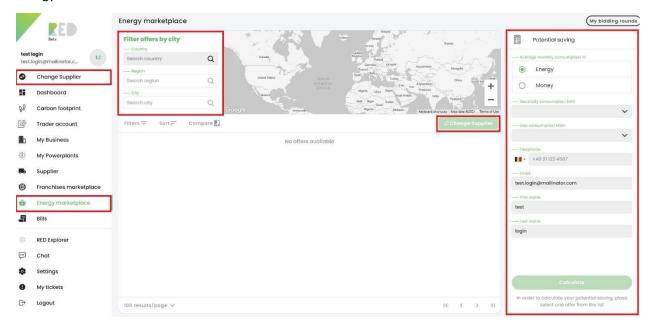
Dashboard is presenting you with a general overview for your account:

- Top-left and top-right present your account details
- Left Menu o Features available these are dependent on your roles o
 Access to platform communication features and account settings
- Right Menu to Calculate your Carbon footprint O Change Supplier



Change Supplier / Energy Marketplace

Energy Marketplace helps you to choose from the existing energy offers on the market and switch to a better energy offer.



To find energy offers for your area there is something you need to know beforehand:

- a. There must be an **Energy Supplier** registered on the RED Platform for your **country** and has created energy offers available for your country.
- b. There must be **Franchises** that operate the energy business for your country, so they are delivering the best energy offers and services for you.

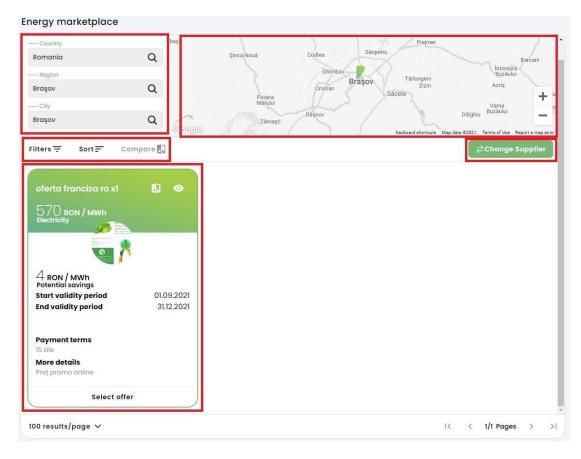
If the preconditions above are met, you have the option to search/filter Energy Offers by entering the **Country** on the main screen.

The Maps will update as per your location provided.

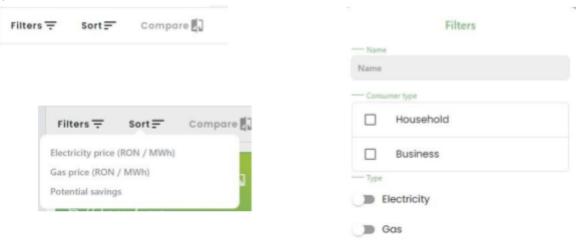
Energy Marketplace will be populated with Energy offers available based on your selection.







The energy offers presented can match your requirements by using the **Filtering, Sorting,** and **Compare** options available:





Energy Offers

Energy Offers appearing on the main screen (energy marketplace) are presented as cards to provide a **summary** and easy information, but RED Platform allows you to get all the details about the offer:

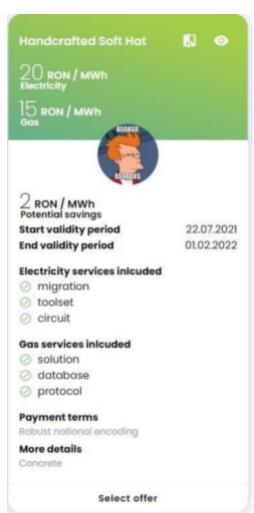
Summary presentation:

- 1. Name of the offer
- 2. Electricity and Gas Price
- 3. Potential saving
- 4. Validity period
- 5. Electricity and Gas Services included
- 6. Payment terms
- 7. Details

Also, there are buttons for comparing and a detailed offer view presented.

"Select offer" button allows you to

- 1. Calculate your potential savings
- 2. Switch Supplier and become a consumer based on this offer.





Calculate Potential Saving

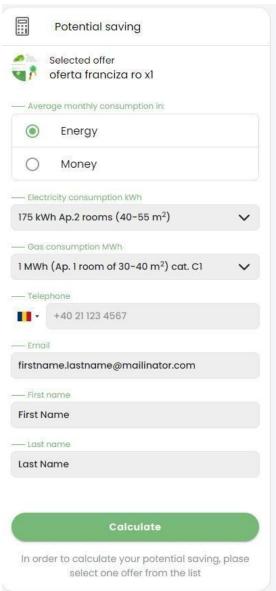
Potential saving feature allow you to calculate the potential saving applied to the offer selected in the marketplace. This can be done based on the average monthly consumption presented in Energy or Cost.

Note: This feature can only apply to the countries where are regulated energy markets exists and prices are shared with RED platform via registered suppliers or franchises.

Procedure:

- 1. Select an offer in the Energy Marketplace
- 2. Choose Energy or Money
- 3. Insert the Electricity consumption and/or Gas consumption
- 4. Type your phone number
- 5. Add your email
- 6. Write your First name and Last name
- 7. Click "Calculate"

Saving will appear on top expressed in cost saving / year. [RON/Year]





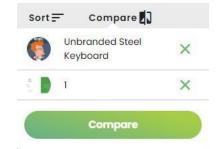
Compare offers

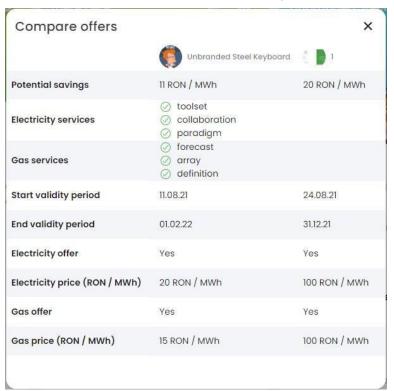
This feature makes it easier for you to compare the details for energy offers in your area:



Procedure:

- 1. Select the offer for comparison (see above picture)
- 2. Click "Compare" on the top menu
- 3. Choose "Compare"
- 4. Comparison details will appear in a pop-up

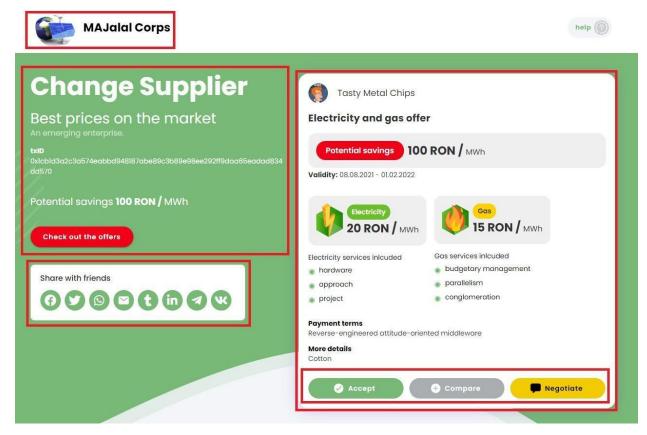






Energy Offer - detailed view

This feature makes it easier for you to view all the details for the energy offer selected:



Details about the offer:

- 1. Franchise Name, Franchise details, and Blockchain registration (txID)
- 2. Potential saving
- 3. Check other offers from the same Franchise
- 4. Offer name, Offer details, Validity
- 5. Services included payment terms and More details

Sharing section - allows you to share the offer via one of the social media presented, but not limited to these. The offer link can be shared via other social media, just copy, and paste this on your preferred social media environment.

Buttons section – allows you to decide the next steps related with the offer in front of you.

- 1. Accept Become a consumer
- 2. Compare perform a comparison
- 3. Negotiate Start a negotiation with the Franchise owner about the offer presented

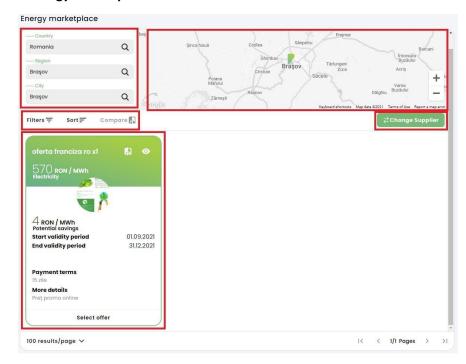


Become a consumer

The consumer Role can be obtained by choosing to Switch Suppliers. This can happen either from Energy Marketplace or from the Detailed offer. In both cases, the steps to follow are leading to a registration form named "New consumption point".

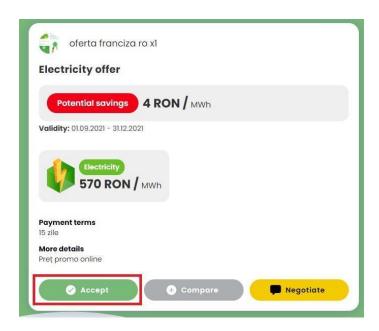
Procedure 1: Become a consumer from Energy Marketplace

- 1. Enter Energy Marketplace
- 2. Insert Country
- 3. Select an offer
- 4. Click on the "Change Supplier" button



Procedure 2: Energy Offer - Detailed view

- 1. Enter Energy Marketplace
- 2. Insert Country
- 3. Select an Energy Offer
- 4. Open the offer detailed view
- 5. Click the "Accept" button



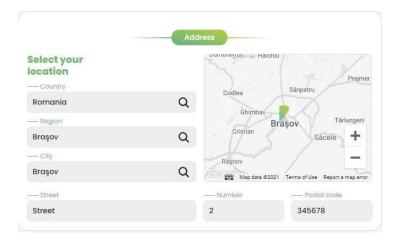


New Consumption Point (KYC)

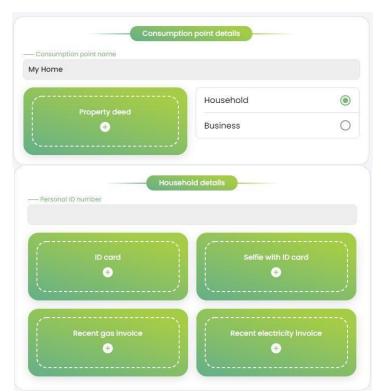
Switching to a new supplier has never been easier and more comfortable without the RED Platform. It presents the user with the possibility of switching to another supplier in a "digital manner" without hassle. The new consumption point form allows you to insert details for the house, apartment, building, or business location in a few steps by providing the details and the necessary documentation. Just follow the form and the instructions provided and you'll be granted the **Consumer role**.

Procedure:

- 1. Input Country/region/city
- 2. Add the address of your consumption point location (street, number, postal code)



- 3. Provide a Consumption point name
- 4. Select the type of the consumption point (Household or business)
- 5. Upload a pdf or a picture of the "Property deed"
- 6. Insert your ID number
- 7. Upload your ID Card photo
- 8. Upload a "Selfie with ID card"
- 9. Upload photo of recent Electricity invoice
- 10. Upload photo of recent Gas invoice





11. Populate with the owner's personal data



12. You can review once again the offer chosen to change supplier and create a consumption point for it.



- 13. Signoff (in a digital form)
- 14. Read and mark as agreed on the Terms and Conditions for consumer and Data Privacy Policy (GDPR)
- 15. Review the details above and click on "Send request"





Note: Once your "New consumption point" request has been submitted, our Back Office administrators will review your data and make it possible for you to become a consumer as soon as possible. The approval time is dependent on the Supplier's processing and the Implications/limitations imposed by the laws in your country.

My Energy

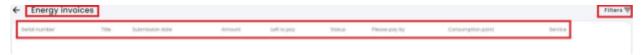
My energy section offers you a landing page containing all details related to your consumption points created via RED Platform. You can check the **Approval status** of your consumption points, present in a **graphical form the annual energy consumption**, how many **consumption points are active**, the **energy invoices**, and a detailed list of the **energy consumed** for all your consumption points. More than that, you have the possibility of adding **new consumption points**, but also check the details of the existing **consumption point**.



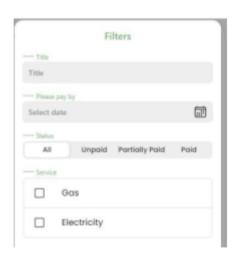




Energy Invoices - detailed view

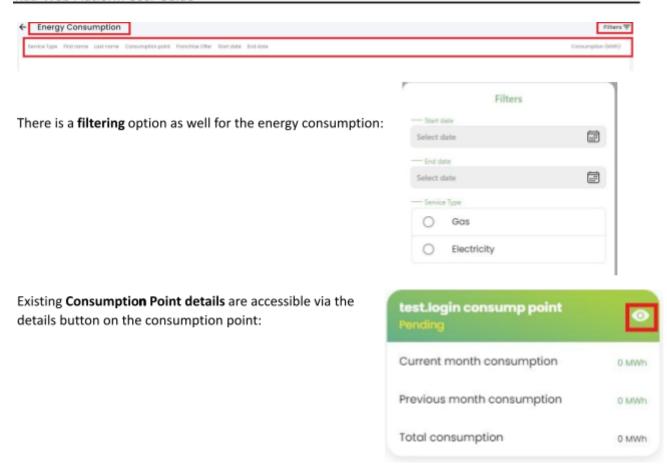


There is a filtering option as well for the energy invoices:



Energy Consumption - detailed view





CO2 Offset – Carbon Footprint Calculator

Access calculator

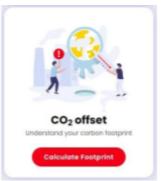
You can calculate your carbon emissions right away by answering a few questions about your lifestyle. The RED platform offers the CO2 Footprint calculator. This is accessible either:

1. Clicking Carbon Footprint – left menu entry





- 2. Dashboard CO2 Offset Card (right menu card)
- 3. Clicking Calculate Footprint Button





To start calculating your CO2 Emissions just:

No corbon footprint tests available, in order please select your country to get started.

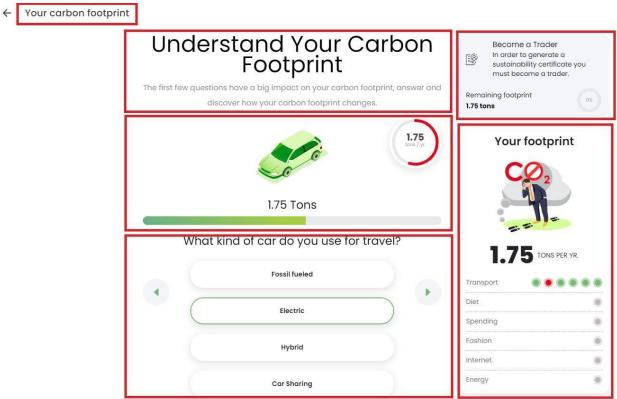
- 1. Select a country
- 2. Click the Get Started button
- 3. Provide the appropriate answers for the questions presented in the "Your carbon footprint" screen.



Your Carbon footprint

This section gathers the answers and calculates your CO2 footprint as the questions are answered. There are many types of questions related to your lifestyle.

Reaching the end of the test will present your carbon footprint in tonnes of CO2 per year.



You can continue answering the test questions now, or later - nothing gets lost but once you reach the end of the test you must click the "Finish Test" button.

You can take as many tests as wanted by restarting the CO2 Footprint calculator cycle as presented above. Their results will appear on the **My carbon footprints Tests List** in the Carbon Footprint page together with the date of the tests.



My Carbon Footprint Tests List



You can review your answers for the tests already performed, by clicking on the finished test.

Trader account

Registering a **Trader account** provides you with more RED Platform features and benefits. These features are related to Blockchain technology the RED platform is offering but are not limited to that. You can uncover many platform features related to **MWAT token, REO-G token for renewable energy production, CO2 avoided in the atmosphere - GTK token, and Sustainability Certificates.**

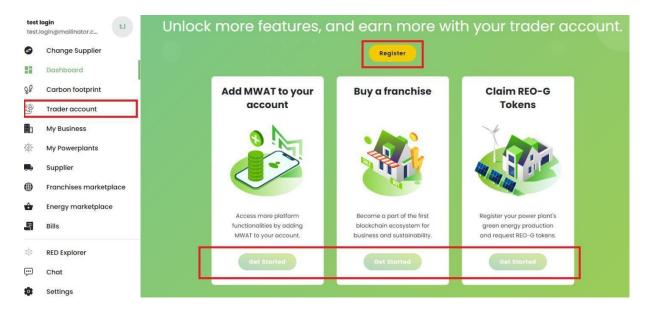
Trader account will enable other RED platform roles such as Supplier, Franchise, Producer, and Validator to open your own business in energy services or in CO2 offsetting and Sustainability certificates.

These new possibilities are offered by the RED platform to all users who have completed their Trader KYC form.

A trader account can be created by:

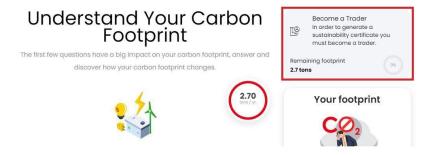
- 1. Clicking "Register" on the Dashboard
- 2. Clicking on the **Trader account** entry on the left menu





3. Clicking "Become a trader" in a completed Carbon footprint Test in Your Carbon footprint page

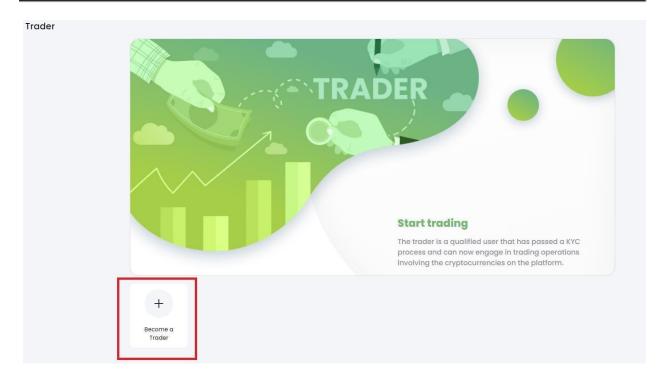
Your carbon footprint



Trader KYC Form

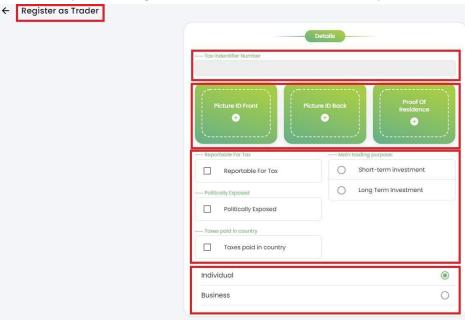
The trader is a qualified user that has passed a KYC process and can now engage in trading operations involving the cryptocurrencies on the platform.





Procedure:

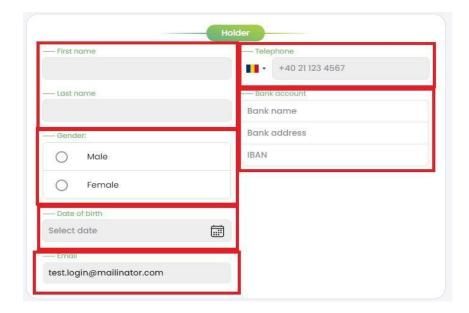
- 1. Click on the "Become a Trader" button
- 2. Complete the Register as Trader form with the necessary data and documents



- 3. Insert the Tax Identifier Number
- 4. Upload front and back pictures of your ID card
- 5. Upload the **Proof of Residence**

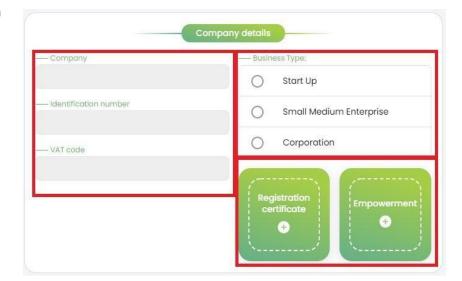


- 6. Check the appropriate information about your **Personal Tax status**
- 7. Check the appropriate Main trading purpose
- 8. Select one of the trading accounts' types: Individual or Business
- 9. **As an Individual Trader -** fill the form with:
- First Name
- Last Name
- Gender
- Date of birth
- Email
- Phone
- Bank account details



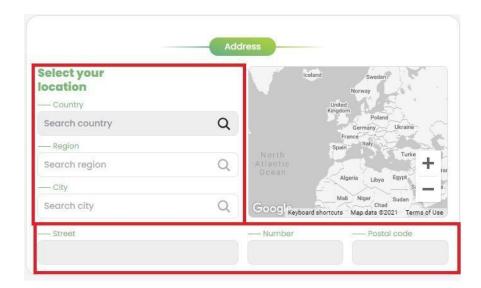
Note: RED Platform uses the Bank account details to pay in FIAT for all operations which require payments.

- 10. **As a Business Trader -** fill the form with the company data:
- Company Name
- Company Identification Number
- Select the appropriate Business type
- Upload the Registration Certificate
- Upload the **Empowerment** from the company



- 10. Select your location (Country, Region, City)
- 11. Fill your address (Street, Number, Postal Code)



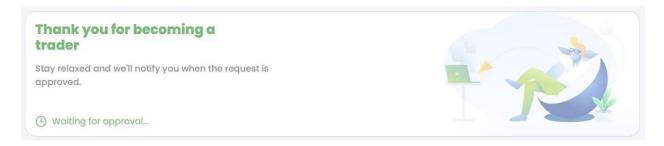


Note: The map will update the location based on the chosen country/region/city

- 12. Read and agree with the Trader Terms & Conditions and Data Privacy Policy (GDPR)
- 13. Click on "Create Trader"



Once your "Register a Trader" request has been submitted, our Back Office administrators will review and validate your data and make it possible for you to be granted a Trader Account as soon as possible. The approval time is dependent on the processing data submitted in the form in accordance with the laws and Terms and conditions presented in the Terms and Condition documents.



The RED platform presents you the details of your "Trader account", and the Approval status, and offers the possibility to update the details for your "Trader KYC" information.





Note: During the review and validation process there might be a case where our Back Office administrators will need more information, therefore you might be requested to update your details and provide additional details. Please regularly check the status of approval and update your details for your account.

Once your trader account will be validated, you will be granted more features or access to new roles. These can be observed in the Dashboard or in the menus.

Features:

- My Wallets + Your account Balance
- Simple and Advanced Exchange
- GTK Claims and GTK Offers
- REO-G Marketplace
- GTK Marketplace
- Franchises Marketplace

Roles:

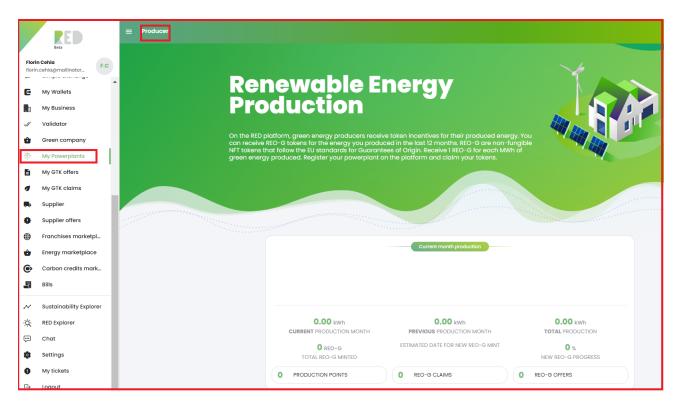
- My Powerplants Become a producer
- My Business Buy a Franchise
- Supplier Become a supplier and





My Powerplants – Become a Producer

My powerplants - offers you the form to register as a producer and the possibility to claim REO-G tokens based on the renewable energy produced. Once you have received REO-G you can keep it or sell it on the RED Exchange for MWAT or Ethereum to companies or individuals who want to use it to reduce their carbon footprint.



You can add a production point by clicking on the "Add production point" button.



You will be presented with the Producer KYC form, please fill it with the data and documents required:

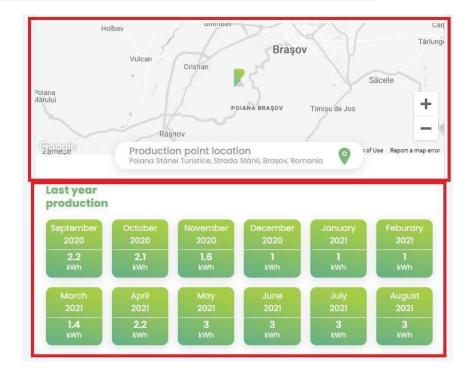
Procedure:

- 1. Click on the technology used to produce Green Energy
- 2. Insert the installed Power

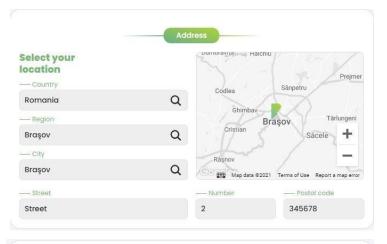




- 3. On the Map select approximately the production point location.
- 4. Complete the last year's production of green energy



5. Add the address of your consumption point location (street, number, postal code)



6. Complete with license number, issue date, starting operation date, and if there was a support scheme (if applicable)



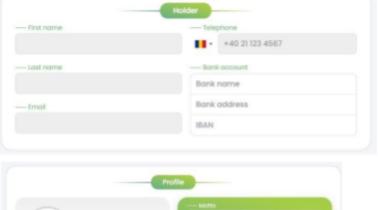


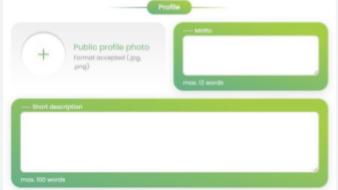
 Add Production Point Name (as in Certificate), Production point ID, and Upload a scan for documents requested



- 8. Indicate if you are an individual or a business
- 9. **As a Business -** fill the form with the company data:
- Company Name
- Company Identification Number
- Upload the Registration Certificate
- Upload the **Empowerment** from the company
 - 10. As an Individual fill the form with:
- First Name
- Last Name
- Email
- Phone
- Bank account details
 - 10. Add a Profile photo, a Motto, and a short description of your Green Energy production point.

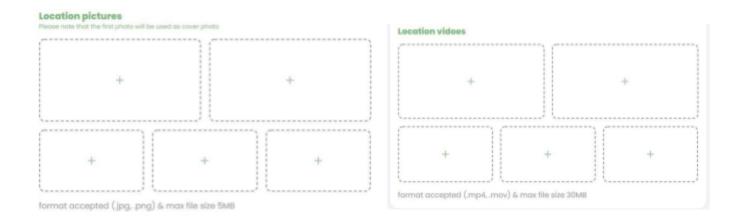








11. Add Location Photos and videos



- 12. Read and agree with the Trader Terms & Conditions and Data Privacy Policy (GDPR)
- 13. Click on "Create Trader"



Once your "Production Point" request has been submitted, our Back Office administrators will review and validate your data and make it possible for you to be granted a Producer Account as soon as possible. The approval time is dependent on the processing data submitted in the form in accordance with the laws and Terms and conditions presented in the Terms and Condition documents.

Note: During the review and validation process there might be a case where our Back Office administrators will need more information, therefore you might be requested to update your details and provide additional details. Please regularly check the status of approval and update your details for your account.



The RED platform presents you the details of your "Producer account", the **Approval status**, and offers the possibility to view the details for your "Producer KYC" information.



Once our Back Office approves your Production Point, you will be notified, and you can Claim your REO-G tokens. The Production points created by you are listed under the Production points section. You can view details, claim REO-G for each production point independently or add more production points.





Claim REO-G Tokens

You are now a Green Energy Producer, and you want to get digital certificates based on blockchain technology for your energy. You can request for free REO-G digital tokens that certify on the blockchain the origin of the green energy produced. You can claim 1 REO-G for every 1 MWh of Green Energy produced. REO-G is valid for 12 months after which it expires, during which time it can be used only once by companies to reduce their carbon footprint.

REO-G can be claimed for each production point independently. The more production points you have the more REO-G tokens can be claimed. You must have MWAT Staked beforehand, this will work as HOLDING RIGHTS for REO-G. So, to receive REO-G tokens please make sure you have Available holding rights.

See REO-G Claim Scheme: http://redplatform.com/en/reo-g-claim-scheme/ and the REO-G Validation Scheme: https://redplatform.com/en/reo-g-validation-scheme/

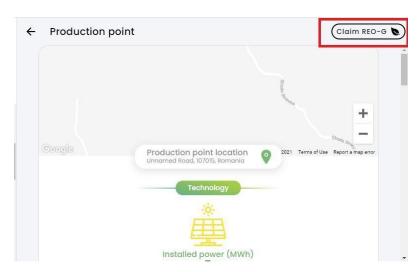
Claim REO-G from production points:

1. Click on Claim REOG



Claim REO-G - from detailed view

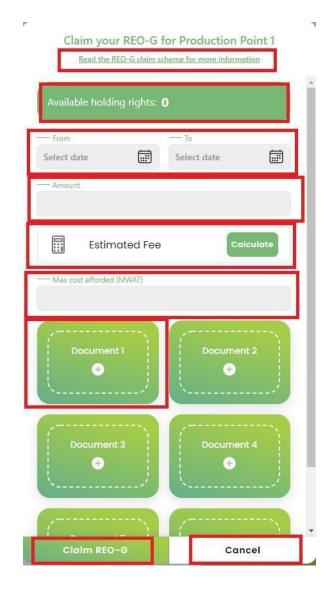
- 1. Open "Production Point" detailed view
- 2. Click the top-right button "Claim REO-G"





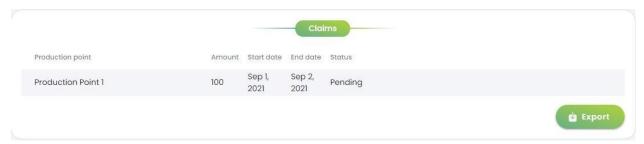
- 3. Insert the requested data
- Please read the REO-G Claim information
- Check if you have enough "holding rights' of Stake MWAT if needed.
- Insert the time interval for REO-G Claim
- Insert the Amount
- Calculate the "Validation Estimated Fee"
- Insert Max Validation Cost afforded
- Add the relevant documentation for Green Energy Production

- Click the **Claim REO-G** button



You can **Cancel** anytime the Claim REO-G process case in which the validation process won't happen, nor the validation costs will be charged from your balance.

Once the Claim is submitted it will be presented in the Claim History, together with details and validation status. The list of REO-G Claims can be exported if necessary.





REO-G Offers

RED Platform is offering Producers the possibility to sell the owned REO-G tokens on the Marketplace via **REO-G Offers.** REO-G can be sold for MWAT only. You can create multiple REO-G Offers from the **My Powerplants page** by clicking on'' Add **REO-G Offer**".

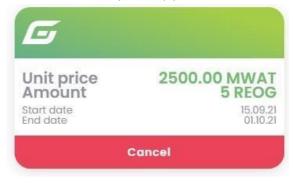


Fill the REO-G Form with requested data:

- Insert Unit price in MWAT Amount of REO-G to be sold
- REO-G Offer Start Date From:
- REO-G Offer End date To:
- Click "Create Offer"
- Or you can "Cancel" anytime the process of REO-G Offer creation.



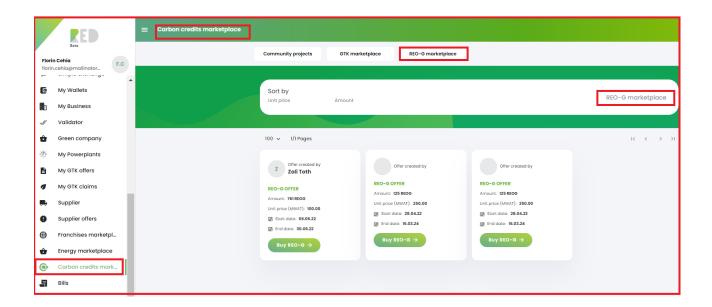
Once the offer gets created it will be presented in the **REO-G Offers section**. This offer will be active in the indicated time interval (after which it will expire) or it can be canceled anytime by you.





REO-G Marketplace

REO-G marketplace is the place where users (companies or individuals) can buy REO-G from the available offers at that moment. The list of offers will be presented having the possibility to sort them by **Unit price** or by **Amount**.



Buying REO-G can be made easily only by selecting the offer to buy REO-G.

Purchasing can be done partially or for the whole REO-G amount contained in that offer.

Or you can "Cancel" anytime during the process of purchasing REO-G.





Claim GTK Tokens

Are you a renewable energy consumer? Now you can benefit from your earth-friendly actions! Request free GTK digital tokens and offset your carbon footprint.

A GTK or Green Token is an ERC-20 token that accounts for the quantity of CO2 avoided in the atmosphere through environmentally friendly actions such as **renewable energy consumption**, avoiding food waste, capturing CO2 from the atmosphere, electromobility, and other actions.

A GTK can only be used once by companies or individuals to reduce their carbon footprint on the blockchain, by claiming a Green Certificate of Sustainability on the RED platform. 1 GTK is the equivalent of 1 ton of CO2 avoided in the atmosphere (or any other greenhouse gases such as CH4).

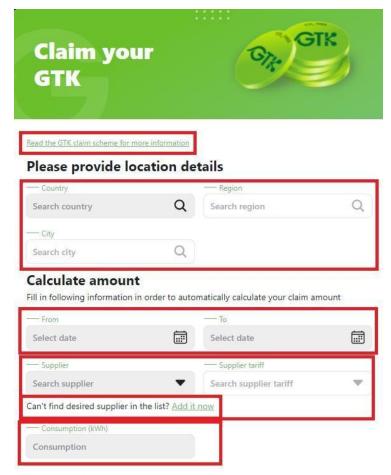
Claiming GTK via the RED platform can be done easily by accessing the "My GTK Claims" on the left menu. You will be presented with the Claim history list (filtering available) and the button to Claim GTK.





Claim GTK Procedure:

- Click New Claim → you will be presented with the Claim GTK Form
- 2. Read the GTK token info
- 3. Read GTK Claim Scheme



https://redplatform.com/en/gtk-claimscheme-electricity-bill/

4. Read GTK Validation Scheme

https://redplatform.com/en/gtk-validationscheme-electricity-bill/

- 5. Input the location details Country/Region/City
- 6. Input the time interval From: To
- 7. Select the Supplier and Supplier Tariff
- 8. Input the **Energy consumption** in kWh

Based on your inputs RED Platform performs the calculations and presents you with the **amount of GTK** you can get and the available **Holding rights**.



 Check if you have enough "holding rights" ○ Stake MWAT if needed.

GTK (Green Token) is an ERC20 type fungible token, applicable only in the application, which certify on blockchain the CO2 avoided in the atmosphere via environmental friendly actions like production or consumption of...

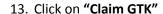


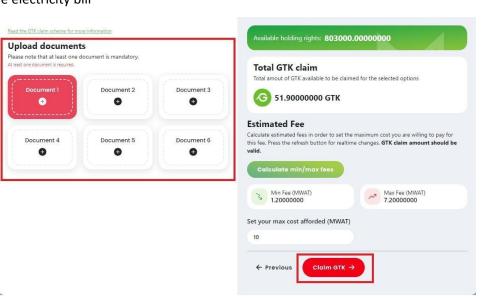
9. Click on "Calculate min/max fees" - you will be presented with the validation costs

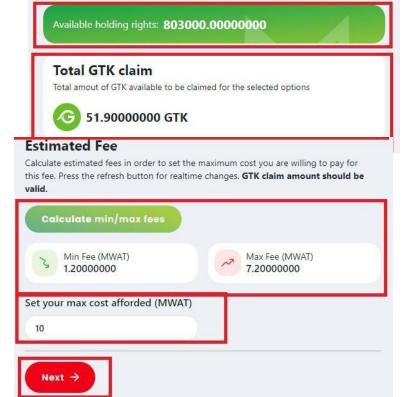
10. Set the **Maximum cost afforded** for the validation

11. Next

12. Upload a photo/s with the electricity bill









You can **Cancel** anytime the Claim GTK process case in which the validation process won't happen, nor the validation costs are charged from your balance.

Once the Claim is submitted it will be presented in the Claim History, together with details and validation status. Please regularly check the status and provide more info if needed via the "Edit" button.



The time required to process and validate your claim will last between 10 mins and 48h depending on complexity. You will be notified once the validation has been done, and GTK is available in your balance.

GTK Offers

RED Platform is offering Traders the possibility to sell the owned GTK tokens on the Marketplace via **GTK Offers.** GTK can be sold for MWAT only. You can create multiple GTK Offers from **My GTK Offers** on the left menu by clicking on" New **GTK Offer**".



You are presented with the GTK Offers history where is the possibility of filtering the offers based on status or submission date.

Fill the GTK Form with requested data:

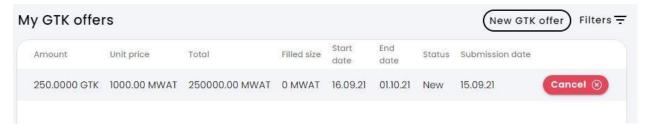
- Insert Unit price in MWAT Amount of REO-G to be sold
- REO-G Offer Start Date From





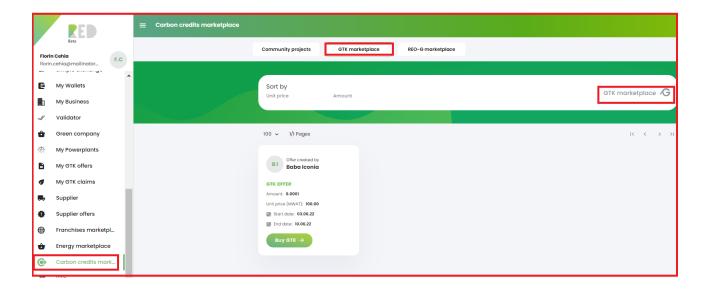
- REO-G Offer End date To:
- Click "Create Offer"
- Or you can "Cancel" anytime the process of REO-G Offer creation.

Once the offer gets created it will be presented in the **REO-G Offers section**. **This offer will be active in the indicated time interval** (after which it will expire) or it can be **canceled** anytime by you.



GTK Marketplace

GTK marketplace is the place where users (companies or individuals) can buy GTK Tokens from the available offers at that moment. The list of offers will be presented having the possibility to sort them by **Unit price** or by the **Amount**.



Buying GTK can be made easily only by selecting the offer to buy GTK.



Purchasing can be done partially or for the whole GTK amount contained in that offer.

Or you can "Cancel" anytime in the process of purchasing GTK.



Become a Franchise - Start your own sustainability business

By becoming a franchise owner and partner of RED, you can take clean energy to the next level:

- Help individuals and businesses to become 100% sustainable by selling them CO2 offset capacities.
- Advise businesses on how to offset their CO2 production and establish your sustainability consultancy.
- Develop sustainable projects on the blockchain with the support of the RED platform.
- Validate and tokenize sustainable products for your clients and help them incentivize their clients with sustainable tokens.
- Prepare validation schemes for your clients' sustainable products and actions
- Support and incentivize green products and services consumption
- Earn a passive income by acquiring leads of clean energy companies for RED and by onboarding energy and gas consumers.

Who is this business for?

Individuals who want to develop their own business in the field of energy and have a passive source of income from the energy and gas consumption of their own network of friends and contacts.

Businesses or Legal Entities - who have potential customers, both individuals and companies, and want a business or line of business in the field of energy without the risks and complexity of supply.

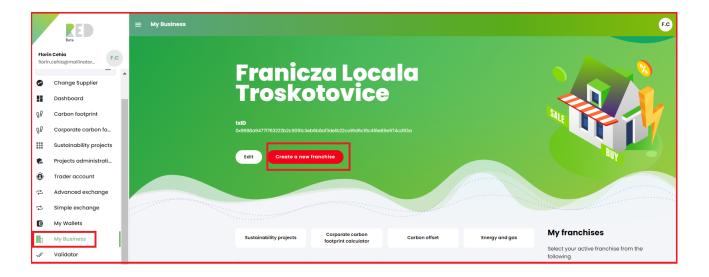
In each country, users will be able to acquire one Country Franchise for every 10,000 inhabitants.

By proving your renewable energy expertise in our customized test, **you can upgrade to the role of Validator** for your Country Franchise and verify users' claims to GTK and REO-G tokens, earning even more with commissions paid in MWAT.



Every franchise owner is issued a unique ERC-721 token called V-LEC, for 50% of the MWAT necessary for the franchise. The other 50% of the price in MWAT will remain staked in your wallet on the RED platform for a minimum period of 12 months.

Your franchise's V-LEC token contains the specific details of the business – such as the country for which you hold the franchise.



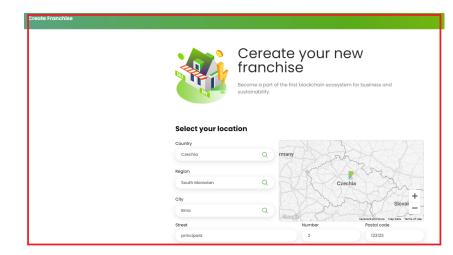
To have your Country Franchise it is mandatory to have the Trader KYC completed and approved by our Back Office Admins. If these steps are completed already you can start by accessing **My Business** entry on the left menu and hit **Apply for Franchise** and fill the KYC form.

Procedure:

1. Fill your **Address** with the details requested:

Country, Region, City, Street, No, Postal Code

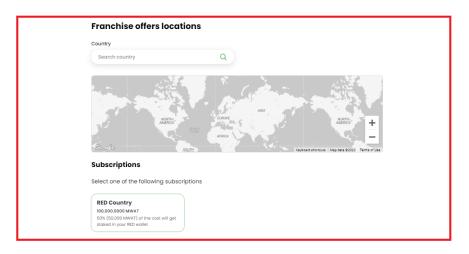




2. **Choose the Country** where your Franchise Offers and services will operate.

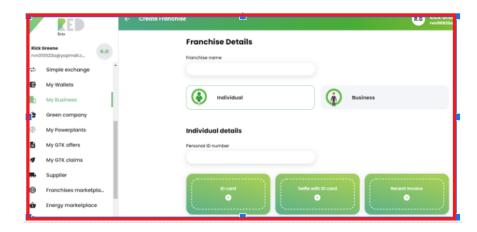
Note: The map will update live as the data is inserted

Information about the price of the Country Franchise. Users can acquire a Country Franchise for 100,000 MWAT.



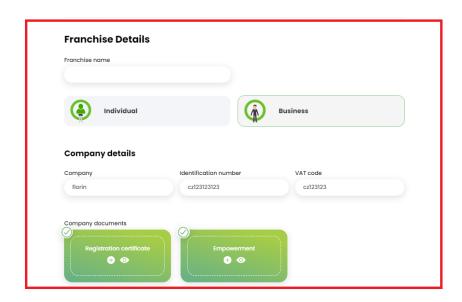
- 3. Input your **Franchise Details**
 - Franchise name
 - Chose if you are an Individual or Business owner of this Franchise





4. For Businesses:

- Add the Company name
- Add **Identification number**
- Add VAT Code
- Upload the Registration certificate (picture) Upload a picture of Empowerment from your company





5. For **Individuals**

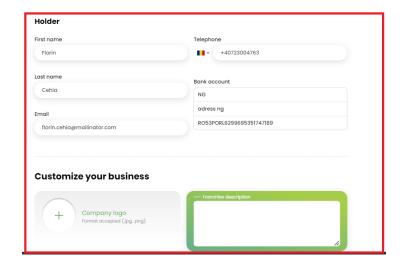
- Insert your Personal
 Identification number
- Upload a photo with your **ID Card**
- Upload a Selfie with ID Card
- Upload a Recent utility invoice (Proof of residence)



6. Add Holder data: - First Name

- Last Name
- Email
- Phone number
- Bank details



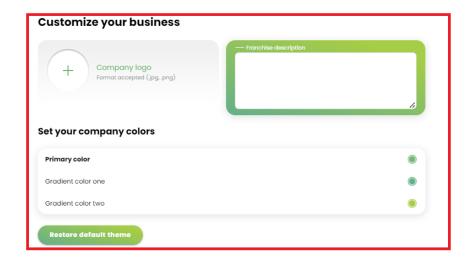


Note: The bank details are used by the RED platform to pay in FIAT the commissions that the franchise will get.

7. Customize your franchise by adding a **Description**, a **Logo**, or by setting the **Colors** as wanted.

Colors: These will customize/differentiate your offers in the Energy Marketplace, and you can always return to default colors by choosing **Restore default theme**.



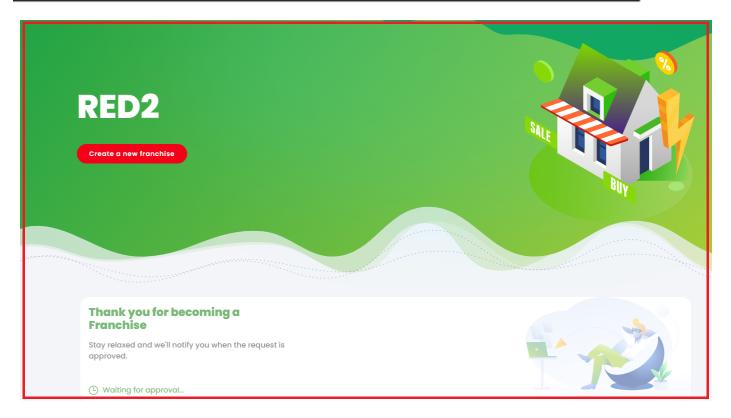


Read and Agree on the Franchise terms and conditions and Data Privacy Policy



To complete the KYC form press, **Create Franchise** button



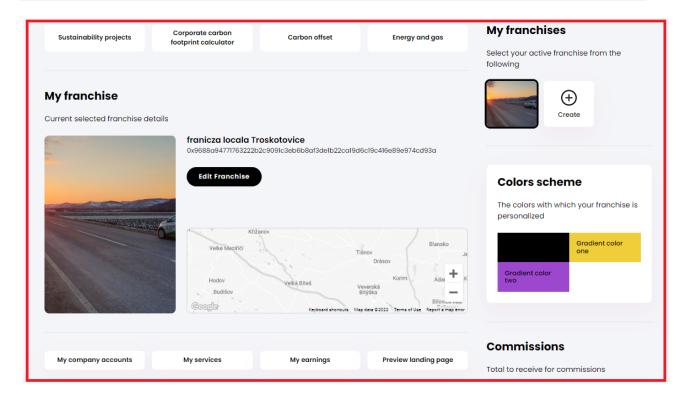


Once your Country Franchise request has been submitted, our Back Office administrators will review and validate your data and make it possible for you to be granted a Franchise Account as soon as possible. The approval time is dependent on the processing data submitted in the form in accordance with the laws and Terms and conditions presented in the Terms and Condition documents.

You can always **Create a new Franchise** or switch between **Active franchises** you already own.

Once approved you are granted the Franchise user role, and you can start running your business using RED Platform features and opportunities. The V-LEC Token is presented and can be checked on Zalmoxis Blockchain via its search link in RED Explorer.

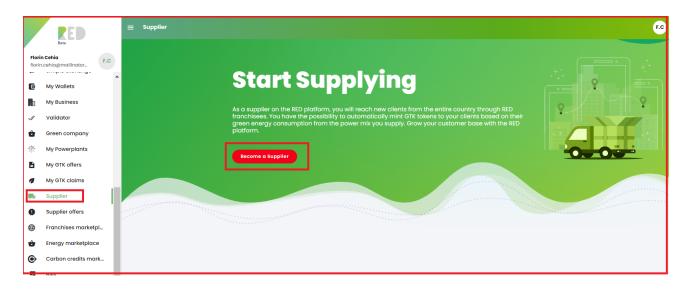




You will be presented with multiple options for your Country franchise:

- You can **Edit** your Franchise Details
- Franchise overview and management menu on the right,
- You can Generate Sustainability certificates
- Add new Energy offers based on supplier's offers
- You can make visible your new Franchise via sharing options available
- Access the service of creating new Company accounts
- Preview your Landing page





From here you have just to:

- Spread the word
- Onboard friends and contacts
- Sell more offset
- Receive more rewards
- Make a difference and inspire others

RED Franchise owners can also diversify their business by helping their contacts, friends, and clients to easily switch suppliers on the RED platform. By enrolling new clients on the platform, franchise owners will earn a monthly passive income that will help them grow their business. This option is available for all franchises after energy and gas suppliers join the RED platform in their country.

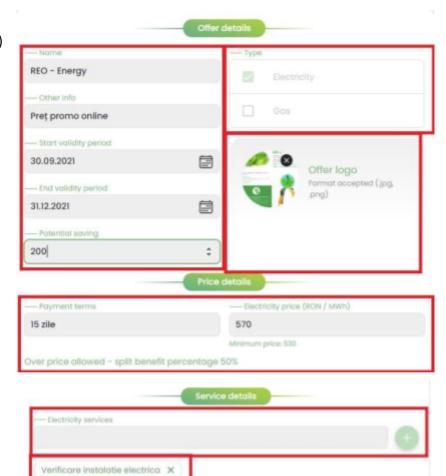
Encourage others to opt for renewable energy, help them find the best offers, and to act environmentally responsible.



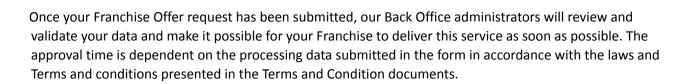
Create a Franchise Offer

Franchise Energy offers can be easily created based on the existing supplier offers

- 1. Inset an Offer Name
- 2. Add other info (where appropriate)
- 3. Insert a validity period
- 4. Offer **Type** gets inherited from the supplier's offer.
- 5. Upload an Offer Logo
- 6. Inset the Potential saving
- 7. Payment terms
- 8. Modify the Service delivery **price** Electricity and/or Gas (only if the Supplier's offer permits this).

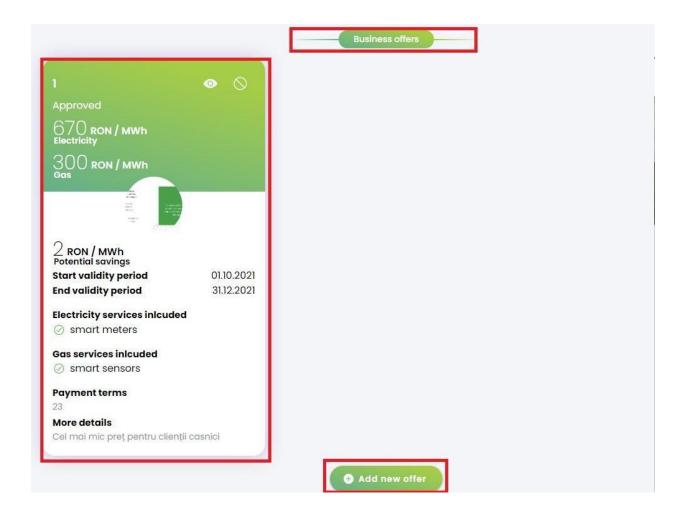


- 9. Add **extra services** (which your franchise can support)
- 10. Send Request





Once approved it will appear on the **Business offers** section and in the **Energy marketplace**.



You can verify **Supplier offers** and add advantageous Energy offers to your Country Franchise by clicking **Add new offer** and choosing another Supplier offers.



Become a Validator

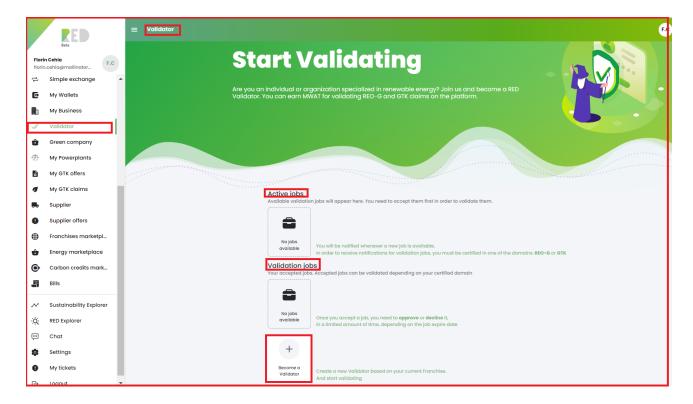
Did you buy a RED Country Franchise? Congratulations! You are one step away from becoming a RED validator.

Are you an individual or organization specialized in renewable energy? Join us and become a RED Validator. You can earn MWAT for validating REO-G and GTK claims on the platform.

The validator verifies and validates/invalidates the REO-G and GTK claims in the RED network. The validator earns a commission in MWAT for each validation/invalidation of a claim. The minimum commission is 1 MWAT, and the maximum is equal to the number of staked MWAT in the RED wallet.

A Validator is a RED franchisee who earns the right to verify and validate GTK and REO-G claims in the RED network. Any RED franchisee who has passed the specially designed tests can become a Validator and will have the validation coverage for the same country contained in the RED V-LEC franchise rights.

You should Complete the Validator form accessible on the Validator entry in the left menu.





Become a validator Procedure:

Most KYC data is pre-populated from Franchise KYC, please update if appropriate

Select the **Domains** you want to validate

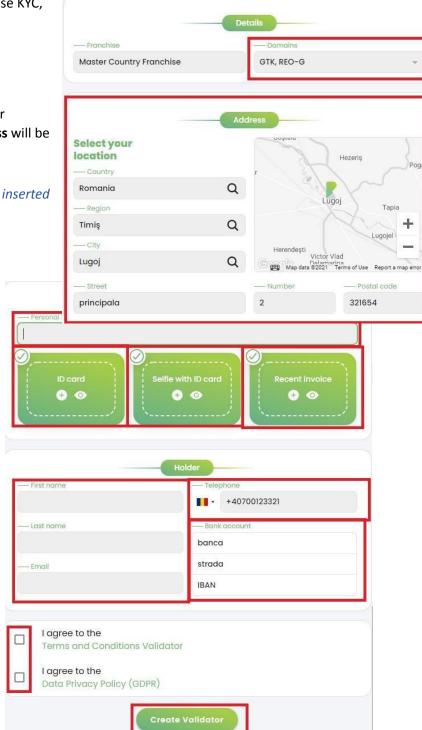
You can choose GTK/REO-G or both

- Use the Country Franchise address or change it where the validator address will be
- Select the **Country**

Note: The map will update live as the data is inserted

- 2. Insert the Personal Identification number
- Upload ID card, Selfie with ID card and a Recent invoice (as a proof of residence)
- 4. Change (if necessary) the Validator info
- First Name, Last name, Email,
 Phone number and Bank details
- Read and agree the Terms and conditions for Validator and Data Privacy Policy
- 6. Create Validator

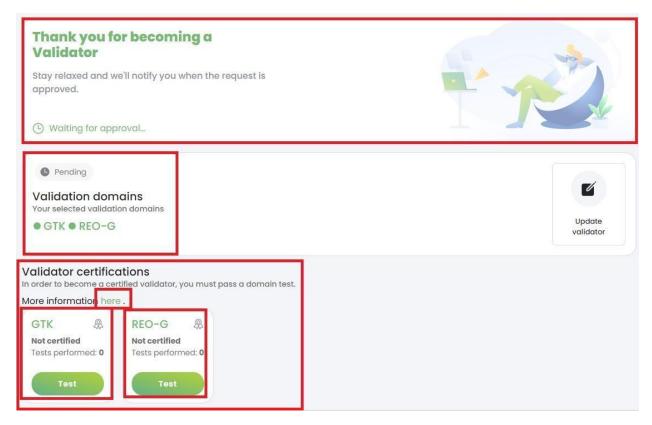
Once your Validator request has been submitted, our Back Office administrators will review and validate your data and



make it possible for your new Validator role to deliver the service as soon as possible. The approval time is



dependent on the processing data submitted in the form in accordance with the laws and Terms and conditions presented in the Terms and Condition documents.



Once the Backoffice approves your request, there is one more step before you are a RED Validator; You must pass the Certification tests. The tests consist of 10 questions (only one possible answer) from which you should correctly answer at least 9 questions. You have 1 hour on each certification test, and 2 tries.

Steps:

- 1. Document yourself on the blog: https://blog.redplatform.com/en/
- 2. Take the time necessary to perform the tests
- 3. Focus and correctly answer the questions.

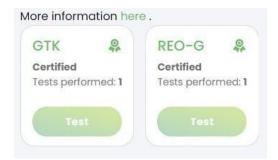
The result is delivered instantly after you finish the test. GOOD LUCK!

If you pass a Test for GTK or REO-G Domain, you will be notified and granted a Validator Role for that domain.

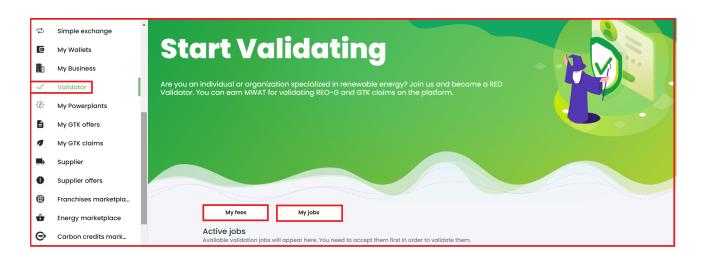




The badges will indicate that you've passed the tests and you can perform GTK and REO-G Validations.

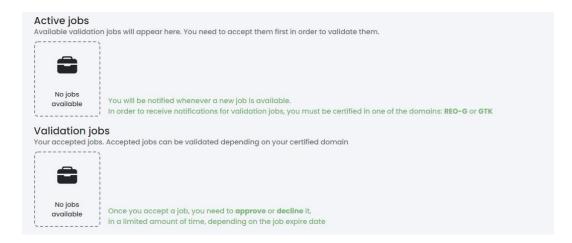


You need to set up your validation fees by clicking the "My fees" button



Stay tuned, the jobs will arrive soon. The push notification service will announce you when a new Validation job appears.





Once a Validation job appears, you have 5 minutes to accept it and 1 hour to review the documents and validate, decline, or request more info to the claimer.

The history of Validation jobs is listed in the top right on the validator page - the "My Jobs" button.





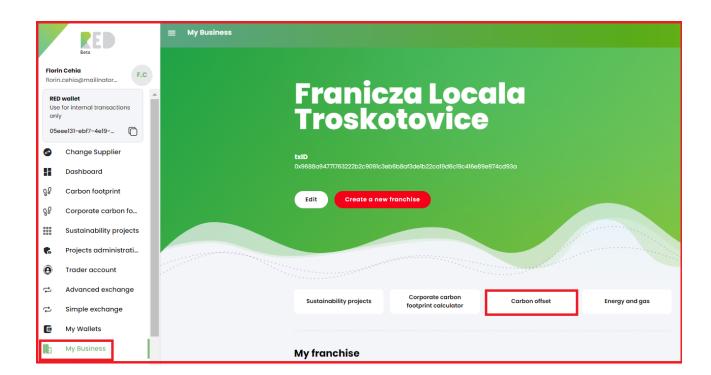
Generate Sustainability Certificates as a Franchise

A green certificate of sustainability is a way to demonstrate the degree of sustainability of companies by supporting green energy producers in a 100% transparent way on the blockchain developed by RED. Each "Green Certificate" will contain information regarding the "Company," the "REO-G Number," and the "Amount of CO2 avoided," as well as a "Single Series" on the blockchain with the registration of the certificate that can be verified publicly on the Ethereum network.

The digital Green Certificate will be a powerful ESG tool because a company can prove on a public blockchain that they are a sustainable entity that consumes and supports the production of renewable energy as well as taking action to offset the release of CO2 in the atmosphere. All this is done in an easy but most important secure way, the blockchain being tamper-proof. Your business partners, customers, and suppliers will be delighted to work with a sustainable company, and they can check this information publicly at any time.

To obtain a "Green Certificate," you must have REO-G and GTK in your wallet and use them to issue the certificate.

As a Country Franchise, you can generate Sustainability certificates for 3rd party companies by accessing the **Carbon offset** button and clicking on the **Create new certificate** button from the "**Generate Sustainability Certificate for companies**" page.



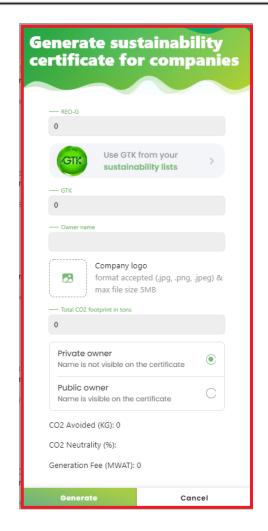




Procedure:

- 1. Insert the Amount of REO-G
- 2. Insert the Amount of GTK
- 3. Insert the Owner Name
- 4. Insert **Total CO2 footprint in tons** to be offset.





The Sustainability calculator will inform you about the:

- CO2 avoided (in T)
- CO2 Neutrality (in %)
- Generation fee (in MWAT)

Please review the data and if all OK press Generate button

The Sustainability certificate was generated as a page and as a .pdf file. This can be found on "My Wallets" – NFT tokens – Sustainability certificate





You can view the Blockchain record by clicking the Zalmoxis TxID link which redirects to RED Explorer.

The generated Certificate presents all the data:

Business name, REO-G burned, GTK burned, CO2 Offset, Date, and the Blockchain hash.

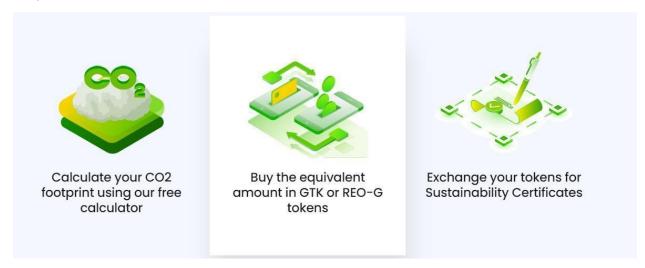


The certificate can be shared on Facebook if allowed to make this page public or downloaded as a pdf file.



Generate Sustainability Certificates – After Carbon Footprint calculation

The procedure is as follows:



Once you are granted a Trader KY and you've finished the CO2 footprint test the **Green Certificate** – **Generate your green certificate** button appears on top right.

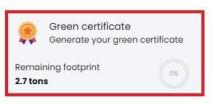


Understand Your Carbon Footprint

The first few questions have a big impact on your carbon footprint, answer and discover how your carbon footprint changes.



What is your monthly average electricity

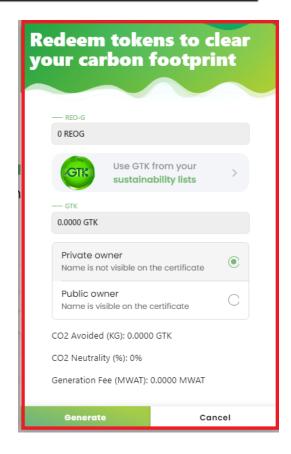




Procedure:

- 1. Insert the Amount of REO-G
- 2. Insert the Amount of GTK





The Sustainability calculator will inform you about the:

- CO2 avoided (in T)
- CO2 Neutrality (in %)
- Generation fee (in MWAT)

Please review the data and if all is OK press Generate button

The Sustainability certificate was generated as a page and as a .pdf file.

This can be found on "My Wallets" – NFT tokens – Sustainability certificate but also on the top right menu under View Carbon Footprint Green Certificates List.







You can view the Blockchain record by clicking the Zalmoxis TxID link which redirects to RED Explorer.



Account Balance

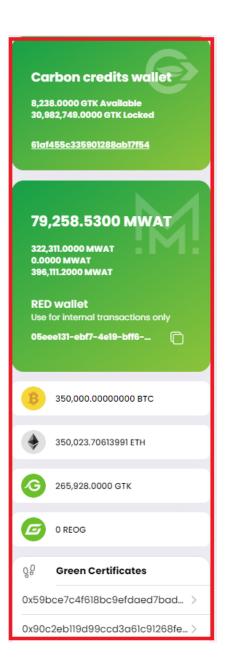
Once the Trader account has been validated there are new features available that become visible on the dashboard. Your Account Balance is always presented on the right so that you always have an overview of your assets on the RED Platform.

Information provided:

- 1. MWAT Balance
- 2. MWAT Staked
- 3. Locked MWAT (in orders, withdraws)
- **4. Escrow** the temporary holder of your MWAT tokens for claims, fees, or other transactions in the processing state.
- **5. RED Wallet address** which can be used only for internal transactions.
- 6. BTC Balance



- 7. ETH Balance
- 8. GTK Balance
- 9. REO-G Balance
- 10. Franchise tokens
- 11. Sustainability certificates token





Exchange rates & Holding rights

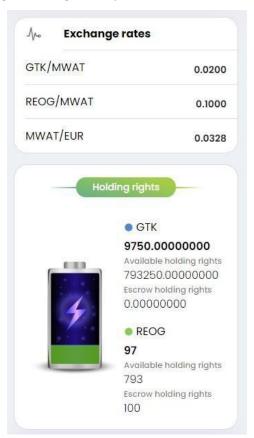
Dashboard will present you with the Exchange rates on the RED Exchange. Exchange rates presented:

- GTK/MWAT
- REO-G/MWAT
- MWAT/EURO

Holding rights are being presented as a Battery for a better overview.

Information available:

- GTK Balance
- GTK Available Holding Rights
- GTK Escrow Holding rights
- REO-G Balance
- REO-G Available Holding Rights
- REO-G Escrow Holding rights



Note: To be able to have REO-G and GTK tokens, you need to stake MWAT beforehand. The Battery indicates the TOTAL amount of REO-G or GTK possible to be stored. The battery gets filled with different colors (green or blue) depending on the amount of GTK and REO-G owned.



Advance Exchange

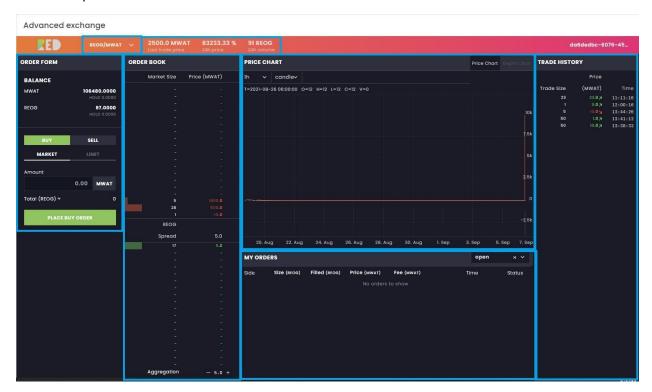
RED Platform gives the possibility to perform trading on the platform via RED Exchange functionality performing the matching between buying & sell orders. This can be accessed only by the users with a Trader account validated.

RED Exchange supports the following pairs:

Types of orders supported:

- GTK/MWAT - Market orders - REO-G/MWAT - Limit orders

- ETH/MWAT - Buy - BTC/MWAT - Sell



Traders have the possibility of changing the **Pairs** for trading from the top-left dropdown box. You can add orders via the **Order form.**

Once the orders have been placed, they will appear in the **My orders** section. In the same section, the open orders can be canceled.

Depending on the matching orders the exchange will happen. **Order book** and **Trading History** presents the orders placed on the RED Exchange and the history of trades. You can make use of **Price charts** to track and identify real-time pricing trends, with the help of candlesticks or lines over the time interval chosen.

Candlesticks show the open, close, maximum, and minimum values for each period. A line showing the asking price, bid price, or average.



Simple Exchange

RED Platform gives the possibility to perform trading on the platform via RED Simple Exchange functionality performing the exchange on the market price. This can be accessed only by the users with a Trader account validated.

RED Exchange supports the following pairs in a bidirectional form:

- GTK/MWAT
- REO-G/MWAT
- ETH/MWAT
- BTC/MWAT

The **exchange rate** is representing the market price on RED Exchange for the chosen pair. It is mandatory to limit orders on the Advanced Exchange to have available the exchange rates.

Market size represents the maximum tokens available on the exchange. Simple exchange Make simple exchanges and use them wisely in your transactions and staking test login t.I test.login@mailinator.c... 00 Carbon footprint [\ Trader account Market size: 34 REOG 7 Advanced exchange REOGY MWAT~ 0 Simple exchange 0 My Wallets My Business 0 My Powerplants exchange 🕏 2 My Energy B My GTK offers

Procedure:

- 1. Set a value on the left
- 2. The value on the right will change with the exchange rate factor.
- 3. Click the "exchange" button

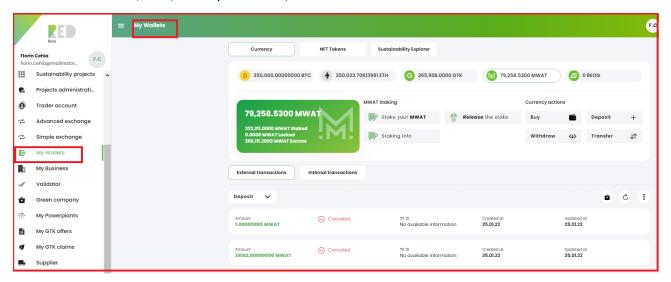


Note: Once the exchange was made the balances will update their values. Transactions can be found in My wallets - Internal transactions – history.

My Wallets

All your crypto assets can be operated and monitored via the "My wallets" feature provided for all users with a Trader account validated. It represents a software wallet designed to secure your crypto assets while only you can access it. It interacts with the Internal blockchain (Zalmoxis) and lets you Buy with FIAT, Deposit, Stake, Transfer, Withdraw and Cash out your digital money.

My wallets can be accessed via the entry on the left menu. You can view and change the currency, see the balance and the status, stake and perform all operations, see the transaction history for internal and external transactions, filter, and export in a xls/csv file.



Change Active Currency

You will have in "My wallet" all crypto assets supported by the RED platform in your wallet – switching between them can be done by opening the selection box and selecting one of the crypto assets.

Procedure:

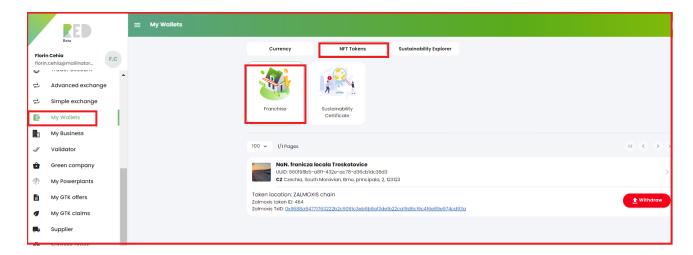
- 1. Click on the **Currency** button.
- 2. Select a crypto asset (MWAT, REO-G, GTK, BTC, ETH)





Change to NFT tokens – Franchise and Sustainability certificate

Franchise token and sustainability certificate tokens are presented and be operated from the NFT tokens screen. You need to change the toggle on top to see them. The details are presented for the token ID on Zalmoxis, ID on Ethereum (in case of token withdrawn token), Smart contract address, and an ID Token.



Change Active Token

You will have in "My wallet" all crypto assets supported by the RED platform in your wallet – switching between them can be done by opening the selection box and selecting one of the crypto assets.

Procedure:

- 1. Click on the **NFT Tokens** button
- 2. Select a crypto asset (Franchise, Sustainability certificate)





My Wallets – Operations

Different operations can be performed depending on the **currency** you are choosing, and these are as follows:

REO-G
-Deposit
-Transfer
-Withdraw

GTK	ETH
-Deposit	-Deposit
-Transfer	-Transfer
-Withdraw	-Withdraw



-Cash out

BTC

- -Deposit
- -Transfer
- -Withdraw
- -Cash out

Two operations can be performed for the NFT tokens you are choosing, and these are as follows:

Franchise token: Sustainability certificate token:

DepositWithdrawWithdraw

Buy MWAT Currency



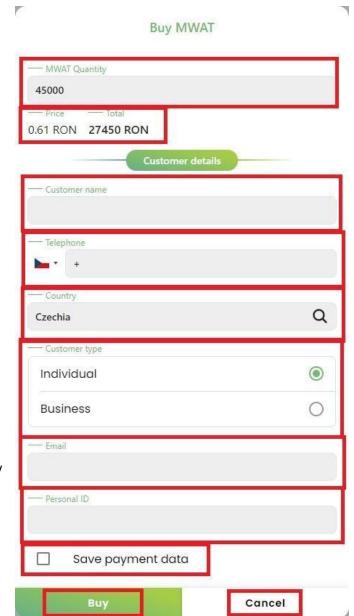
Buy MWAT = the procedure of Buying MWAT crypto tokens with FIAT directly from the RED platform.

This can be done following the procedure:

1. Insert the MWAT Quantity

You will be presented with the cost in RON

- Insert all Customer details as requested.
 (Some of the data are pre-filled from your Trader KYC information)
- 3. Name, Phone, Country, Type of buyer (Individual or Business), Email
 - a. For Individuals, you will need **Personal Identification Number**
 - b. For Business **VAT Code** and the **Fiscal Code**
- 4. You have the possibility to save the payment data for future reference.
- 5. Review the information provided and confirm by pressing the **Buy** button
- 6. You can cancel the operation by pressing the Cancel button.

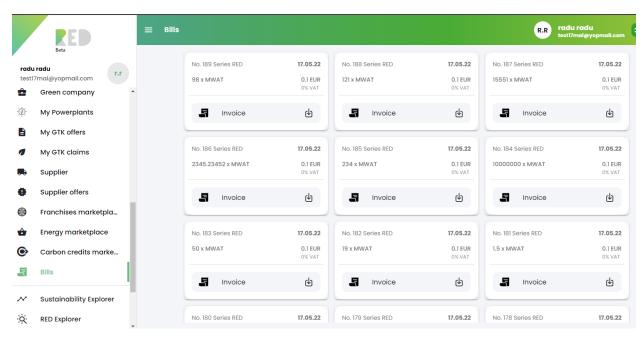


Once confirmed the operation you will be redirected to our payment page where you can safely insert your card details.





Once the payment is completed successfully you can check and get your invoice in the **Bills** Menu on the left side.



The list with all the bills from the platform is available with filtering and sorting features.

You can view, download, check the payment status of your invoice and even pay it directly from the list.



Deposit Currency – MWAT, REO-G, GTK, ETH, BTC

Deposit = the procedure of adding/bringing your crypto assets to the RED platform. Deposit operation can be done in pairs with a withdrawal operation from your personal wallet.

Deposit MWAT:

The Deposit MWAT operation starts from the RED Platform and finishes with the MWAT Withdraw operation performed with your ledger by following the procedure:

- 7. Select the Active currency to MWAT
- 8. Press Deposit button
- Enter your Ledger/wallet address into the Wallet address (must be an ETH type address)

Note: Only use Personal wallets, Exchange account wallets are not accepted.

10. Type the MWAT Amount you want to deposit

Note: You must deposit the exact amount written above. RED Platform is not responsible for loss of the transaction otherwise

- 11. Press Next Step
- 12. You can cancel the operation by pressing the Cancel button.
- You are presented with a Confirmation screen please review the operation and confirm if all is OK.

14. You can cancel the operation by pressing the **Cancel** button.







Once Deposit information is reviewed and confirmed the Withdrawal operation on your ledger/Personal wallet must happen:

- 15. Copy or Scan the QR code provided for the Deposit address
- 16. Press Done
- 17. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.

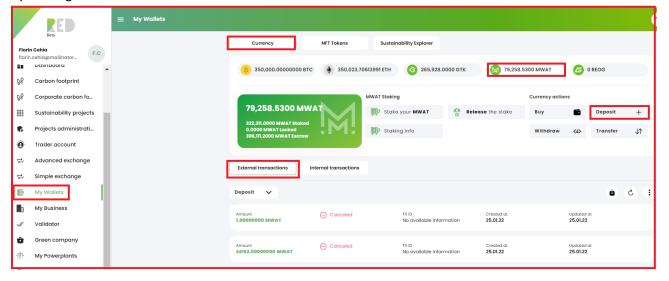
Note: Please make sure you are depositing the exact amount as confirmed in the Deposit.



Once the MWAT Deposit operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Deposit**.

The status of this transaction is presented together with the details. The MWAT deposit transaction details can also be found on TxID linked to Etherscan.

If you no longer want to perform the withdrawal operation you can **Cancel** the MWAT Deposit transaction by clicking **Cancel transaction**.





Note: The MWAT deposit operation has a limited time frame set to 2h, if the withdrawal operation is not happening in this time frame, the operation will be automatically canceled.

Deposit GTK:

NOTE: Prior to GTK Deposit operation, please make sure you have MWAT Staked. This stake will grant you the GTK Holding Rights with the formula: 1MWAT Staked = 1 GTK stored.

The Deposit GTK operation starts from the RED Platform and finishes with the GTK Withdraw operation performed with your ledger by following the procedure:

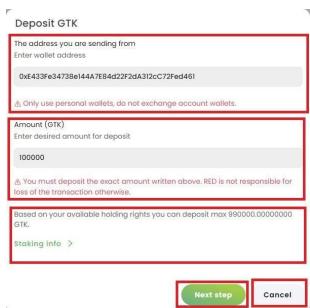
- 1. Select the Active currency to GTK
- 2. Press Deposit button
- Enter your Ledger/wallet address into the Wallet address (must be an ETH type address)

Note: Only use Personal wallets, Exchange account wallets are not accepted.

4. Type the **GTK Amount** you want to deposit

Note: You must deposit the exact amount written above. RED Platform is not responsible for loss of the transaction otherwise

- 5. Stake MWAT tokens if the amount wanted to deposit will exceed available holding rights
- 6. Press Next Step
- 7. You can cancel the operation by pressing the **Cancel** button.
- You are presented with a Confirmation screen please review the operation and confirm if all is OK.







9. You can cancel the operation by pressing the **Cancel** button.

Once Deposit information is reviewed and confirmed the Withdrawal operation on your ledger/Personal wallet must happen:

- Copy or Scan the QR code provided for the Deposit address
- 11. Press Done
- 12. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.

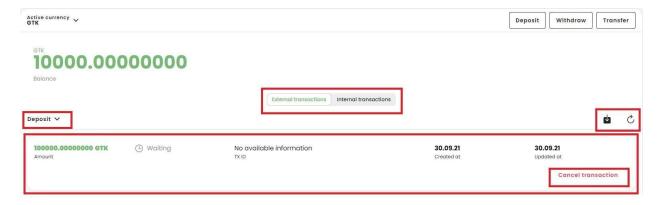
Note: Please make sure you are depositing the exact amount as confirmed in the Deposit.



Once the GTK Deposit operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Deposit**.

The status of this transaction is presented together with the details. The GTK deposit transaction details can also be found on TxID linked to Etherscan.

If you no longer want to perform the withdrawal operation you can **Cancel** the GTK Deposit transaction by clicking **Cancel transaction**.



Note: The GTK deposit operation has a limited time frame set to 2h, if the withdrawal operation is not happening in this time frame, the operation will be automatically canceled.



Deposit REO-G (NFT Token):

NOTE: Prior to REO-G Deposit operation, please make sure you have MWAT Staked. This stake will grant you the REO-G Holding Rights with the formula: 1MWAT Staked = 1 REO-G stored.

The Deposit REO-G operation starts from the RED Platform and finishes with the REO-G Withdraw operation performed. Deposit must be done for every REO-G token (one by one) from your ledger by following the procedure:

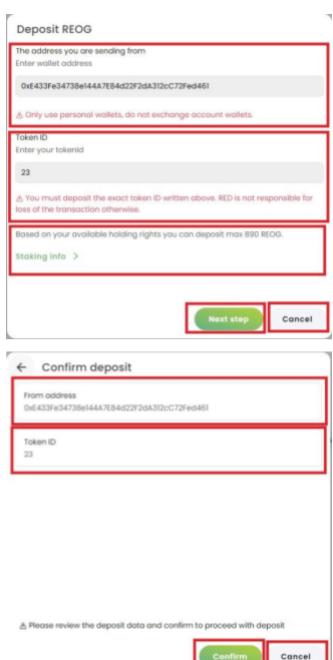
- 1. Select the Active currency to REO-G
- 2. Press **Deposit** button
- 3. Enter your Ledger/wallet address into the **Wallet** address (must be an ETH type address)

Note: Only use Personal wallets, Exchange account wallets are not accepted.

4. Type the **Token ID** you want to deposit

Note: You must deposit the exact ID you have in your wallet. RED Platform is not responsible for loss of the transaction otherwise

- 5. Stake MWAT tokens if available holding rights are insufficient.
- 6. Press Next Step
- 7. You can cancel the operation by pressing the Cancel button.
- You are presented with a Confirmation screen –
 please review the operation and confirm if all is
 OK.





9. You can cancel the operation by pressing the Cancel button.

Once Deposit information is reviewed and confirmed the Withdrawal operation on your ledger/Personal wallet must happen:

- 10. Copy or Scan the QR code provided for the Deposit address
- 11. Press Done
- 12. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.

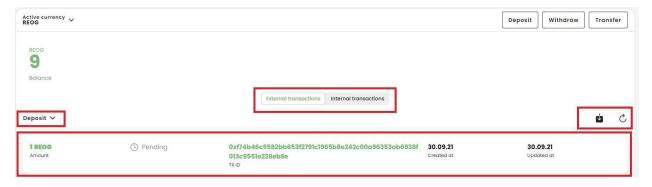
Note: Please make sure you are depositing the exact token ID as confirmed in the Deposit.



Once the REO-G Deposit operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Deposit**.

The status of this transaction is presented together with the details. The REO-G deposit transaction details can also be found on TxID linked to Etherscan.

If you no longer want to perform the withdrawal operation you can **Cancel** the REO-G Deposit transaction by clicking **Cancel transaction**.





Note: The REO-G deposit operation has a limited time frame set to 2h, if the withdrawal operation is not happening in this time frame, the operation will be automatically canceled.

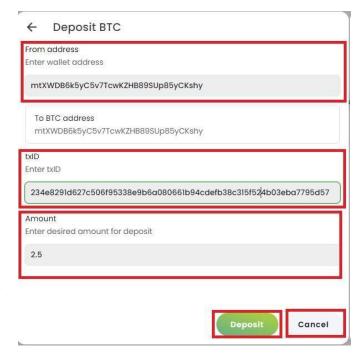
Deposit BTC:

The Deposit BTC operation starts from the RED Platform and finishes on the RED Platform with the BTC Withdraw operation performed from your ledger in between. Deposit must be done by following the

procedure:

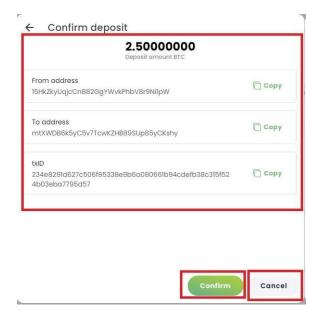
- 1. Select the Active currency to BTC
- 2. Press Deposit button
- 3. Copy or Scan the QR code provided for the Deposit address
- 4. Press Deposit
- 5. You can cancel the operation by pressing the **Cancel** button.
- 6. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.
- 7. Enter your Ledger/wallet address into the Wallet address (must be a BTC type address)
- 8. Enter Transaction ID (TxID) hash
- 9. Enter Amount
- 10. Press Deposit







- 11. You can cancel the operation by pressing the Cancel button.
- 12. You are presented with a Confirmation screen please review the operation and confirm if all is OK.



13. You can cancel the operation by pressing the **Cancel** button.

Once the BTC Deposit operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Deposit**.

The status of this transaction is presented together with the details. The BTC deposit transaction details can also be found on TxID/hash linked to blockchain.com.



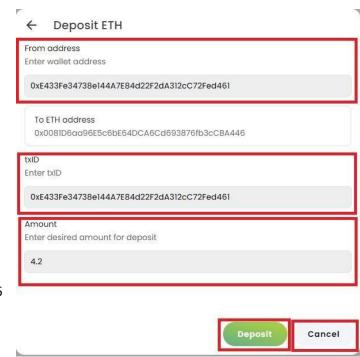


Deposit ETH:

The Deposit ETH operation starts from the RED Platform and finishes on the RED Platform with the ETH Withdraw operation performed from your ledger in between. Deposit must be done by following the procedure:

- 1. Select the Active currency to ETH
- 2. Press **Deposit** button
- 3. Copy or Scan the QR code provided for the Deposit address
- 4. Press Deposit
- 5.
- 6. You can cancel the operation by pressing the Cancel button.
- 7. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.
- Enter your Ledger/wallet address into the Wallet address (must be an ETH type address)
- 9. Enter Transaction ID (TxID) hash
- 10. Enter Amount
- 11. Press Deposit







- 12. You can cancel the operation by pressing the **Cancel** button.
- 13. You are presented with a Confirmation screen please **review the operation** and **confirm** if all is OK.



14. You can cancel the operation by pressing the **Cancel** button.

Once the ETH Deposit operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Deposit**.

The status of this transaction is presented together with the details. The ETH deposit transaction details can also be found on TxID/hash linked to Etherscan.





Deposit NFT – Franchise and Sustainability Certificate tokens

RED platform offers the possibility to Deposit Franchise and Sustainability Certificates tokens if they have been withdrawn. Deposit operation is only possible for the same user who did the withdrawal for that NFT Token, and the operation can be done from the **NFT Tokens** page.



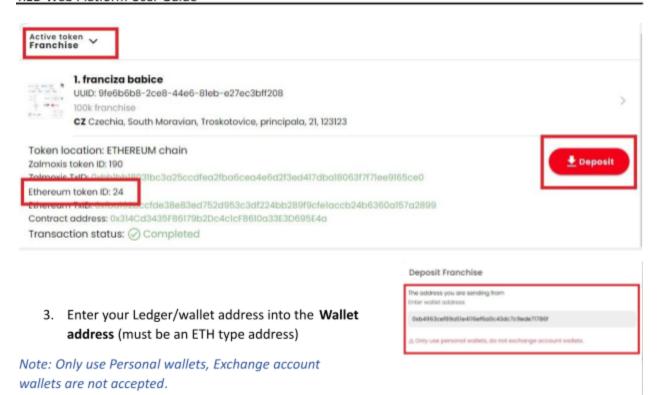
Deposit Franchise NFT token

The Deposit Franchise operation starts from the RED Platform and finishes with the Franchise Withdraw operation performed. Deposit must be done for every Franchise token (one by one) from your ledger by following the procedure:

- 1. Select the Active Token to Franchise
- 2. Press Deposit button



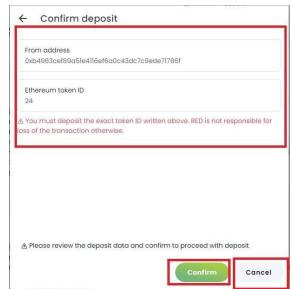




4. Press Next Step



6. You are presented with a Confirmation screen – please review the operation and confirm if all is OK.



7. You can cancel the operation by pressing the Cancel button.

Once Deposit information is reviewed and confirmed the Withdrawal operation on your ledger/Personal wallet must happen.



- 8. Copy or Scan the QR code provided for the Deposit address
- 9. Press Done
- 10. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.

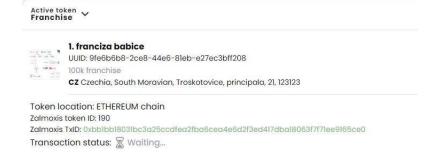
Note: Please make sure you are depositing the exact token ID as confirmed in the Deposit.

Once the Franchise Deposit operation is completed, it will appear in the **Waiting** state until the withdrawal operation is completed on your ledger.

Note: The REO-G deposit operation has a limited time frame set to 2h, if the withdrawal operation is not happening in this time frame, the operation will be automatically canceled.

Deposit Sustainability Certificate NFT token

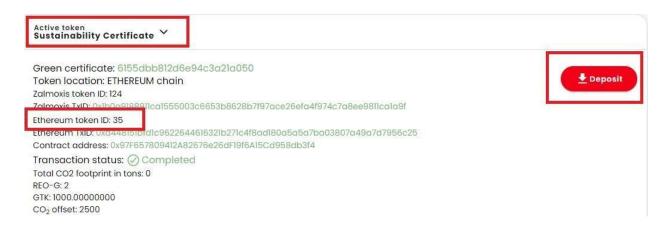




The Deposit Sustainability Certificate operation starts from the RED Platform and finishes with the Sustainability Certificate Withdraw operation performed. Deposit must be done for every Sustainability Certificate token (one by one) from your ledger by following the procedure:

- 1. Select the Active Token to Sustainability Certificate
- 2. Press **Deposit** button





 Enter your Ledger/wallet address into the Wallet address (must be an ETH type address)

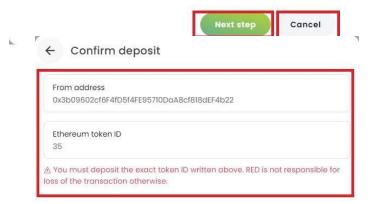
Note: Only use Personal wallets, Exchange account wallets are not accepted.

Deposit Sustainability Certificate The address you are sending from Enter wallet address 0x3b09602cf6F4fD5f4FE95710DaA8cf818dEF4b22 A Only use personal wallets, do not exchange account wallets.

4. Press Next Step

- 5. You can cancel the operation by pressing the Cancel button.
- You are presented with a Confirmation screen – please review the operation and confirm if all is OK.
- 7. You can cancel the operation by pressing the **Cancel** button.

Once Deposit information is reviewed and confirmed the Withdrawal operation on your ledger/Personal wallet must happen:



⚠ Please review the deposit data and confirm to proceed with deposit



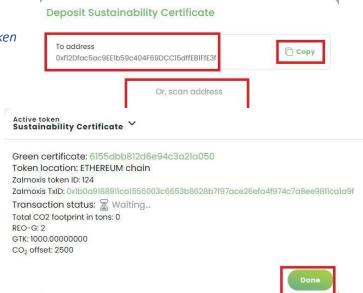


- 8. Copy or Scan the QR code provided for the Deposit address
- 9. Press Done
- 10. Go to your Ledger/Personal wallet interface and initiate a withdrawal procedure. Using the address copied or the QR Code scanned.

Note: Please make sure you are depositing the exact token ID as confirmed in the Deposit.

Once the Franchise Deposit operation is completed, it will appear in the **Waiting** state until the withdrawal operation is completed on your ledger.

Note: The REO-G deposit operation has a limited time frame set to 2h, if the withdrawal operation is not happening in this time frame, the operation will be automatically canceled.



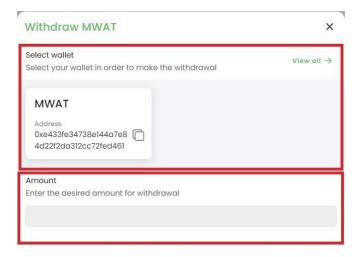
Withdraw Currency – MWAT, REO-G, GTK, ETH, BTC

Withdraw = the procedure of removing/taking away your crypto assets from the RED platform. Withdraw operation can be done in pairs with a Deposit operation to your personal wallet.

Withdraw MWAT:

The Withdraw MWAT operation starts from the RED Platform and finishes with the MWAT Deposit operation performed with your ledger by following the procedure:

- 1. Select the Active currency to MWAT
- 2. Press Withdraw button
- 3. Add your MWAT Wallet Address (if not added)
- 4. Select your wallet address into the **Wallet** address (must be an ETH type address)



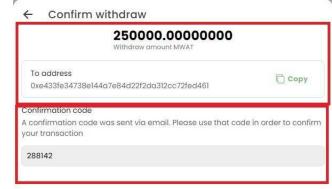


- 5. Type the MWAT Amount you want to withdraw
- 6. Check the transaction commission in MWAT

Note: The amount for commission presented depends on the Gas price on Ethereum Network at the moment of the withdrawal operation.

7. Press Withdraw or You can cancel the operation by pressing the Cancel button

8. You are presented with a Confirmation screen – please **review the operation**



9. Add Confirmation Code from email

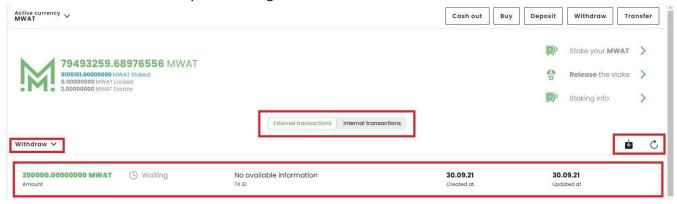
10. **Confirm** if all is OK or You can cancel the operation by pressing the **Cancel** button

Once the Withdrawal information is reviewed and confirmed the Deposit operation on your ledger/Personal wallet can happen.



Once the MWAT Withdraw operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Withdraw**.

The status of this transaction is presented together with the details.



Note: The MWAT withdrawal transaction details will appear once RED Platform Backoffice Manually approves your withdrawal operation. This might take between 1 - and 3 working days.



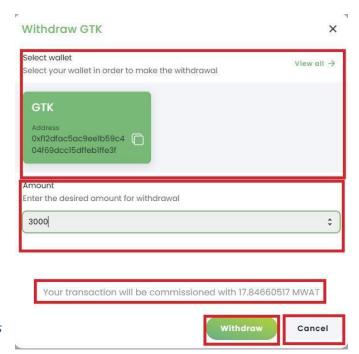
Once this is approved you will also find the TxID for the withdrawal operation linked to Etherscan.

Withdraw GTK:

The Withdraw GTK operation starts from the RED Platform and finishes with the GTK Deposit operation performed with your ledger by following the procedure:

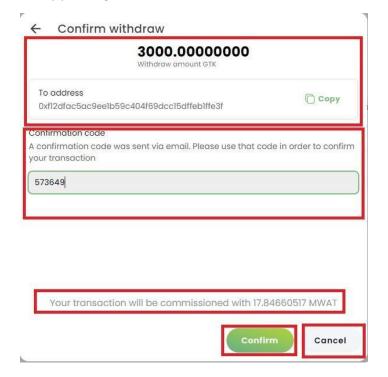
- 1. Select the **Active currency to GTK**
- 2. Press Withdraw button
- 3. Add your GTK Wallet Address (if not added)
- 4. Select your wallet address into the **Wallet** address (must be an ETH type address)
- 5. Type the GTK Amount you want to withdraw
- 6. Check the transaction commission in MWAT

Note: The amount for commission presented depends on the Gas price on Ethereum Network at the moment of the withdrawal operation.



- 7. Press Withdraw or You can cancel the operation by pressing Cancel button
- 8. You are presented with a Confirmation screen
 - please review the operation
- 9. Add Confirmation Code from the email
- 10. **Confirm** if all OK or You can cancel the operation by pressing **Cancel** button

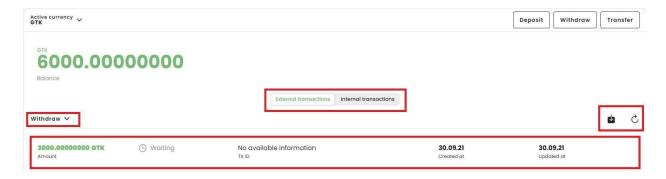
Once Withdrawal information is reviewed and confirmed the Deposit operation on your ledger/Personal wallet can happen.





Once the GTK Withdraw operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Withdraw**.

The status of this transaction is presented together with the details.



Note: The GTK withdrawal transaction details will appear once RED Platform Backoffice Manually approves your withdrawal operation. This might take between 1 - 3 working days.

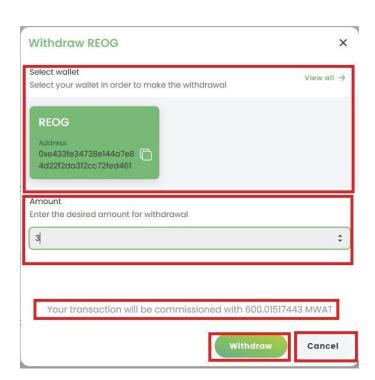
Once this is approved you will also find the TxID for the withdrawal operation linked to Etherscan.

Withdraw REO-G (NFT Token):

The Withdraw REO-G operation starts from the RED Platform and finishes with the REO-G Deposit operation performed with your ledger by following the procedure:

- 1. Select the Active currency to REO-G
- 2. Press Withdraw button
- 3. Add your REO-G Wallet Address (if not added)
- 4. Select your wallet address into the **Wallet** address (must be an ETH type address)
- 5. Type the **REO-G Amount** you want to withdraw
- 6. Check the transaction commission in MWAT

Note: Given that the REO-G token is an NFT the commission presented depends on Amount and the

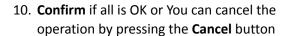




Gas price on the Ethereum Network at the moment of the withdrawal operation.

7. Press Withdraw or You can cancel the operation by pressing the Cancel button

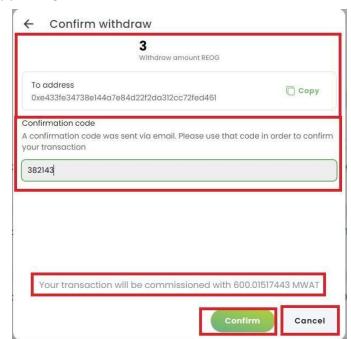
- 8. You are presented with a Confirmation screen please **review the operation**
- 9. Add Confirmation Code from email



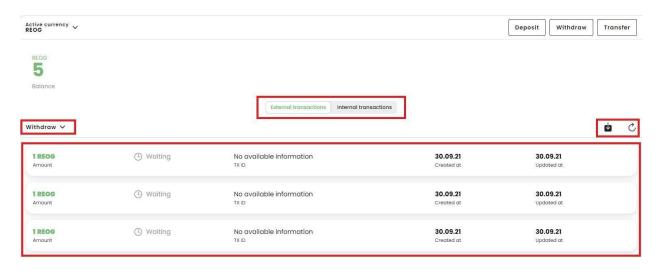
Once the Withdrawal information is reviewed and confirmed the Deposit operation on your ledger/Personal wallet can happen for each REO-G token one by one.

Once the REO-G Withdraw operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Withdraw**.

The status of this transaction is presented together with the details.







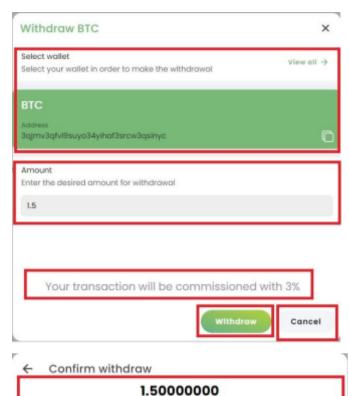
Note: The REO-G withdrawal transaction details will appear once RED Platform Backoffice Manually approves (one by one) withdrawal operations. This might take between 1 - and 3 working days.

Once this is approved you will also find for each REO-G withdrawal operation the TxID is linked to Etherscan.

Withdraw BTC:

The Withdraw BTC operation starts from the RED Platform and finishes with the BTC Deposit operation performed with your ledger by following the procedure:

- 1. Select the **Active currency to BTC**
- 2. Press Withdraw button
- 3. Add your BTC Wallet Address (if not added)
- 4. Select your wallet address into the **Wallet** address (must be a BTC type address)
- 5. Type the **BTC Amount** you want to withdraw
- 6. Check the transaction commission



Сору

To address

3qjmv3qfvl9suyo34yihaf3srcw3qsinyc



- 7. Press Withdraw or You can cancel the operation by pressing the Cancel button
- 8. You are presented with a Confirmation screen
 - please review the operation
- 9. Add Confirmation Code from the email

10. **Confirm** if all OK or You can cancel the operation by pressing **Cancel** button

Once the Withdrawal information is reviewed and confirmed the Deposit operation on your ledger/Personal wallet can happen.

Once the BTC Withdraw operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Withdraw**.

The status of this transaction is presented together with the details and Wallet ID.



Note: The BTC withdrawal transaction details will appear once RED Platform Backoffice Manually approves your withdrawal operation. This might take between 1 - 3 working days.

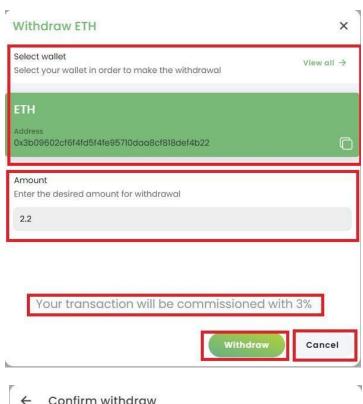


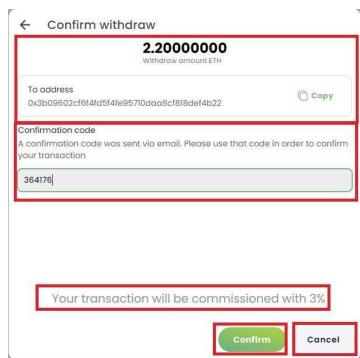
Withdraw ETH:

The Withdraw ETH operation starts from the RED Platform and finishes with the ETH Deposit operation performed with your ledger by following the procedure:

- 1. Select the Active currency to ETH
- 2. Press Withdraw button
- 3. Add your ETH Wallet Address (if not added)
- 4. Select your wallet address into the **Wallet** address (must be an ETH type address)
- 5. Type the ETH Amount you want to withdraw
- 6. Check the transaction commission
- 7. Press **Withdraw** or You can cancel the operation by pressing the **Cancel** button
- 8. You are presented with a Confirmation screen– please review operation
- 9. Add Confirmation Code from email

10. **Confirm** if all is OK or You can cancel the operation by pressing the **Cancel** button



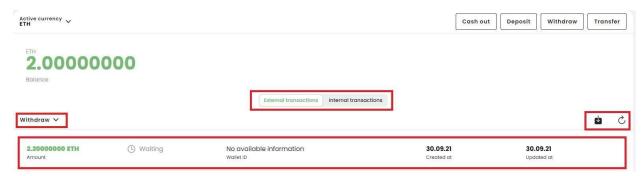




Once the Withdrawal information is reviewed and confirmed the Deposit operation on your ledger/Personal wallet can happen.

Once the ETH Withdraw operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions** - **Withdraw**.

The status of this transaction is presented together with the details and Wallet ID.



Note: The BTC withdrawal transaction details will appear once RED Platform Backoffice Manually approves your withdrawal operation. This might take between 1 - and 3 working days.

Withdraw NFT – Franchise and Sustainability Certificate tokens

RED platform offers the possibility to withdraw Franchise and Sustainability Certificates tokens if needed. The operation can be done from the **NFT Tokens** page.



Withdraw Franchise NFT token

The Withdraw Franchise operation starts from the RED Platform and finishes with the Franchise Deposit operation performed on the ledger. Withdraw can be done for every Franchise token (one by one) by following the procedure:

- 1. Select the Active Token to Franchise
- 2. Press Withdraw button
- 3. Add your ETH Wallet Address (if not added)
- 4. Select your wallet address into the Wallet address (must be an ETH type address)

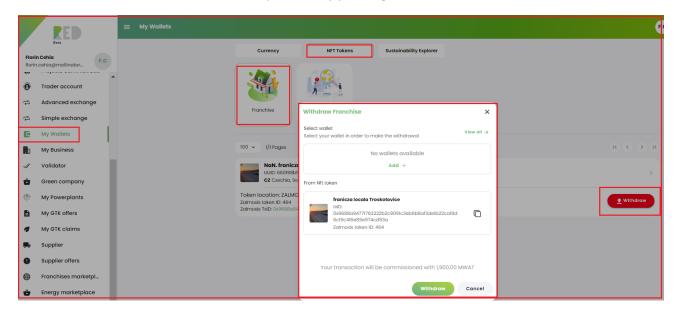


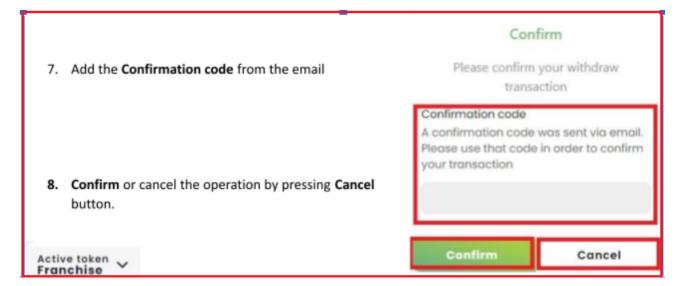
You can copy details for Franchise Token

5. Check the transaction commission in MWAT

Note: Given the Franchise token is an NFT the commission presented depends on the GAS price on Ethereum Network at the moment of the withdrawal operation.

6. Press **Withdraw** or You can cancel the operation by pressing the Cancel button.





Note: The Franchise withdrawal transaction details will appear once RED Platform Backoffice Manually approves (one by one) withdrawal operations. This might take between 1 - 3 working days.



Once this is approved you will also find for each REO-G withdrawal operation the TxID is linked to Etherscan.

Deposit Sustainability Certificate NFT token

The Withdraw Sustainability Certificate operation starts from the RED Platform and finishes with the Sustainability Certificate Deposit operation performed on your ledger. Withdraw can be done for every Sustainability Certificate token (one by one) to your ledger by following the procedure:

- 1. Select the Active Token to Sustainability Certificate
- 2. Press Withdraw button

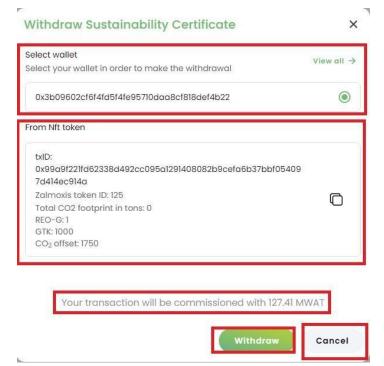


- 3. Add your ETH Wallet Address (if not added)
- 4. Select your wallet address into the **Wallet** address (must be an ETH type address)

You can copy the details for Sustainability Certificate Token

Check the transaction commission in MWAT

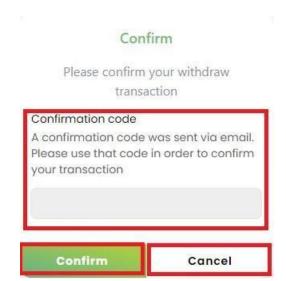
Note: Given that the Franchise token is an NFT the commission presented depends on the Gas price on Ethereum Network at the moment of the withdrawal operation.





- 6. Press **Withdraw** or You can cancel the operation by pressing the Cancel button.
- 7. Add the **Confirmation code** from email

8. **Confirm** or cancel the operation by pressing the Cancel button.



Active token Sustainability Certificate

Green certificate: 6156029812d6e9481021a06b

Token location: ETHEREUM chain

Zalmoxis token ID: 125

Zalmoxis TxID: 0x99a9f22lfd62338d492cc095a1291408082b9cefa6b37bbf054097d414ec914a

Transaction status: X Waiting...

Total CO2 footprint in tons: 0

REO-G:1

GTK: 1000.00000000 CO₂ offset: 1750

Note: The Sustainability Certificate withdrawal transaction details will appear once RED Platform Backoffice Manually approves (one by one) your withdrawal operations. This might take between 1 - 3 working days.

Once this is approved you will also find for each REO-G withdrawal operation the TxID linked to Etherscan.



Transfer Currency - MWAT, REO-G, GTK, ETH, BTC

Transfer = the procedure of moving your crypto assets to other users available on the RED platform.

5a124961-bf16-45ad-...

RED wallet

Transfer requires knowing the destination's **email**, **phone number**, or **RED Wallet ID** (available for a copy on the top left menu).

Use for internal transactions only

Transfer MWAT:

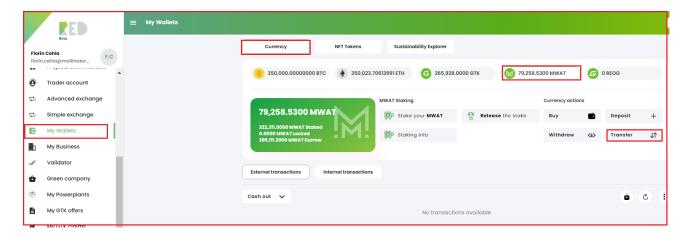
7. Press **Transfer**

The Transfer MWAT operation can be done easily with the following procedure:

8. You can cancel the operation by pressing the Cancel button.

- Transfer MWAT 1. Select the Active currency to MWAT Amount (MWAT) 2. Press Transfer button 250000 3. Insert the **Amount** Please fill in the user's email, wallet ID or phone number. 4. Select one from the Email, RED wallet, or Phone Email Wallet ID Phone 5. Fill with the corresponding details for the Wallet ID chosen category above da6dedbc-6076-4587-9fde-c0117b354f7b 6. Review the information Cancel Transfer
- Once the transfer operation is completed, your MWAT balance will be withdrawn instantly with the Amount inserted and will be added to the destination's balance. The transaction can be checked in **Internal Transactions** Type -> **Transfer**



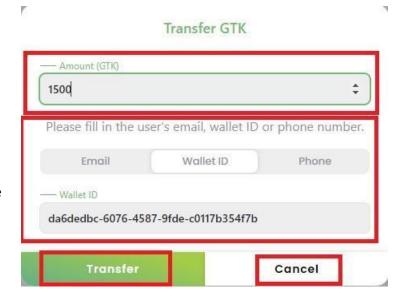


Transfer GTK:

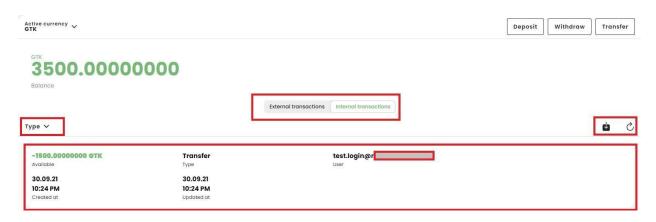
The Transfer GTK operation can be done easily with the following procedure:

- 1. Select the Active currency to GTK
- 2. Press Transfer button
- 3. Insert the Amount
- 4. Select one from the **Email, RED wallet, or Phone**
- 5. Fill with the corresponding details for the chosen category above
- 6. Review the information
- 7. Press **Transfer**
- 8. You can cancel the operation by pressing the Cancel button.

Once the transfer operation is completed, your GTK balance will be withdrawn instantly with the Amount inserted and will be added to the destination's balance. The transaction can be checked using **Internal Transactions** – Type -> **Transfer**.







Transfer REO-G:

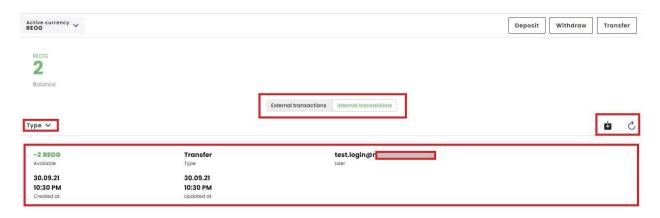
The Transfer GTK operation can be done easily with the following procedure:

- 1. Select the Active currency to REO-G
- 2. Press Transfer button
- 3. Insert the Amount
- 4. Select one from the **Email**, **RED** wallet, or **Phone**
- 5. Fill with the corresponding details for the chosen category above
- 6. Review the information
- 7. Press Transfer
- 8. You can Cancel the operation by pressing the Cancel button.

Once the transfer operation is completed, your REO-G balance will be withdrawn instantly with the Amount inserted and will be added to the destination's balance. Transactions can be checked using **Internal Transactions** – Type -> **Transfer**.







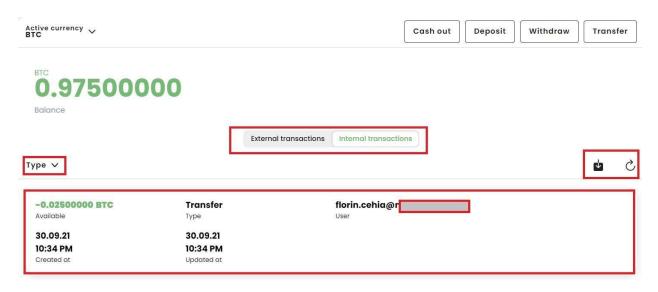
Transfer BTC:

The Transfer BTC operation can be done easily with the following procedure:

- Transfer BTC 1. Select the Active currency to BTC - Amount (BTC) 2. Press Transfer button 3. Insert the Amount 0.025 Please fill in the user's email, wallet ID or phone number. 4. Select one from the Email, RED wallet, or Phone Wallet ID Email Phone 5. Fill with the corresponding details for the - Wallet ID chosen category above 5a124961-bf16-45ad-9016-d9e1e3c908dd 6. Review the information Cancel
- 7. Press Transfer
- 8. You can cancel the operation by pressing the Cancel button.

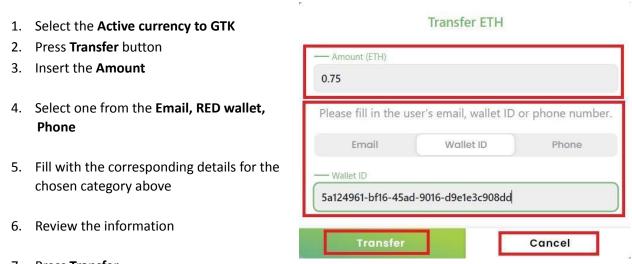
Once the transfer operation is completed, your BTC balance will be withdrawn instantly with the Amount inserted and will be added to the destination's balance. The transaction can be check-in **Internal Transactions** – Type -> **Transfer**





Transfer ETH:

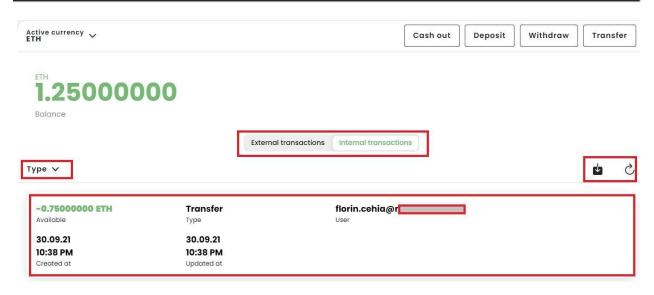
The Transfer GTK operation can be done easily with the following procedure:



- 7. Press Transfer
- 8. You can cancel the operation by pressing the Cancel button.

Once the transfer operation is completed, your ETH balance will be withdrawn instantly with the Amount inserted and will be added to the destination's balance. The transaction can be checked by using **Internal Transactions** – Type -> **Transfer.**





Cash-out operation - MWAT, BTC, ETH

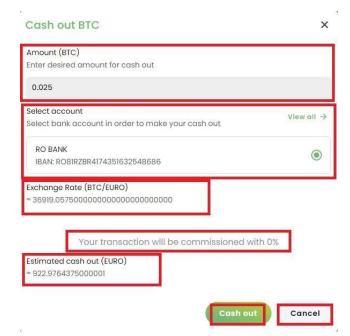
Cash-Out = the procedure of exchanging your crypto assets from your RED Wallet into FIAT (EURO).

Cash-out operation is accompanied by the presentation of the Exchange rate and the estimated value to be received to your FIAT account (EURO).

Cash-out BTC:

The Cash out BTC operation can be easily done by following the procedure:

- 1. Select the Active currency to BTC
- 2. Press the Cash-out button
- 3. Enter the Amount
- 4. Enter your Bank Details into the **Bank Account** (if not available)
- 5. Select the account
- 6. Check the BTC exchange rate
- 7. Check the **Commission** for cash-out operation
- 8. Press Cash Out

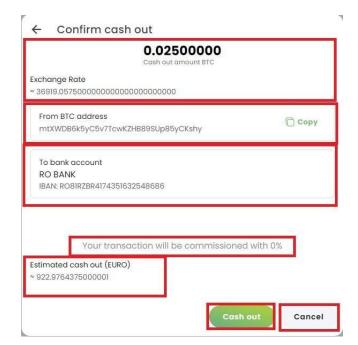


9. You can cancel the operation by pressing the **Cancel** button



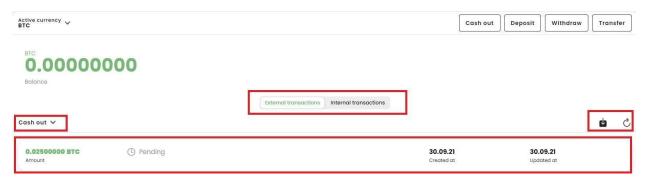
10. You are presented with a Confirmation screen – please review the operation and confirm by pressing Cash out button

11. You can cancel the operation by pressing the **Cancel** button.



Once the BTC Cash out operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions – Cash out**.

The status of this transaction is presented together with the details.



Note: The BTC Cash-out transaction requires RED Platform Back Office to manually approve your cash-out operation. This might take between 1 - and 3 working days.

Cash-out ETH:

The Cash out ETH operation can be easily done by following the procedure:

- 1. Select the Active currency to ETH
- 2. Press Cash out button
- 3. Enter the Amount
- 4. Enter your Bank Details into the **Bank Account** (if not available)





- 5. Select the account
- 6. Check the ETH exchange rate
- 7. Check the **Commission** for cash-out operation
- 8. Press Cash Out
- 9. You can cancel the operation by pressing the **Cancel** button
- 10. You are presented with a Confirmation screen please **review the operation** and **confirm** by pressing the **Cash-out** button

11. You can cancel the operation by pressing the Cancel button.

Once the BTC Cash out operation is completed, it will appear in the **transaction history** section easily accessible under **External transactions – Cash out**.

The status of this transaction is presented together with the details.





Note: The BTC Cash-out transaction requires RED Platform Back Office to manually approve your cash out operation. This might take between 1 and 3 working days.



Become a Supplier on RED Platform

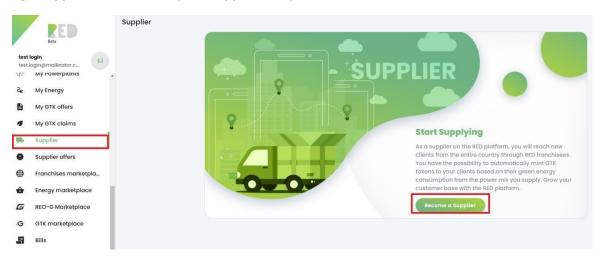
Are you an Energy Supplier and do you want more customers? You've come to the right place.

Become a RED partner and access millions of home consumers and companies around the world through our Country Franchises!

RED partner energy providers can access millions of potential new customers converted through the many RED V-LEC virtual franchises around the world. You earn new clients at a fraction of the typical fees paid to an energy broker. Enter the profitable market of micro volumes, household consumers, and SMEs!

As a supplier on the RED platform, you will reach new clients from the entire country through RED franchisees. You have the possibility to automatically mint GTK tokens to your clients based on their green energy consumption from the power mix you supply. Grow your customer base with the RED platform.

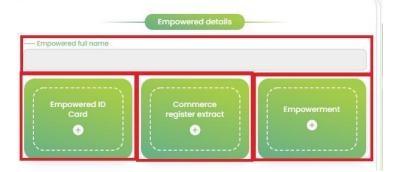
Becoming a supplier is accessible by the **Supplier** entry on the left menu.



KYC Procedure:

1. Fill in the data as indicated in the **Empowerment details**:

- Fill in the Empowered person's Full name
- Upload the ID Card
- Upload the Supplier's Registration
 Certificate
- Supplier's Empowerment document (certifying you are entitled to run supplier's business on RED Platform)





- 2. Insert the **Company details** Fill in the **Company name**
- Complete the **Identification number**
- Insert the **VAT Code**
- Add Bank details
- Add the **Phone number**
- Insert Email
- 3. Upload the documents:
- Upload Energy Label from Last year
- Upload Registration certificate
- 4. Choose the type of services delivered
- Electricity and/or gas or both

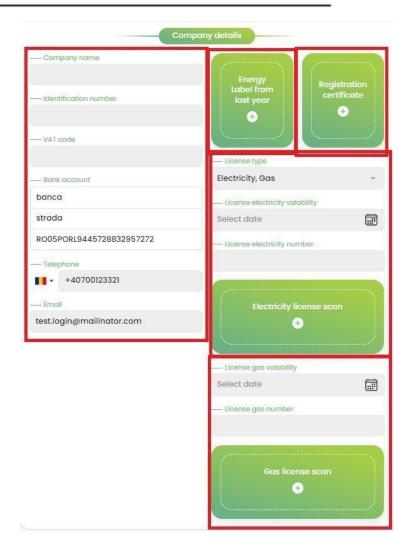
Depending on the services delivered you are requested to add details about:

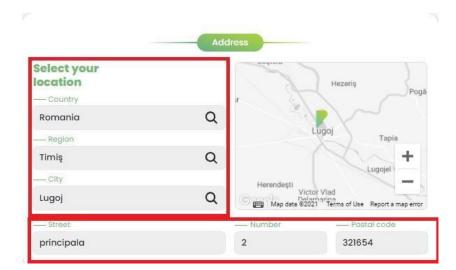
- 5. Electricity / Gas License validity period
- 6. Electricity / Gas License numbers
- 7. Upload Electricity / Gas License scans/photos

(Gas services unavailable in Romania)

- 8. Insert Company's address: Country/Region/City
- Street, Nr, Postal Code

Note: The map will update live as the data is inserted







- 9. Read and Accept Supplier Terms and Conditions and Data Privacy Policy
- 10. Send request





Once your Supplier Request has been submitted, our Back Office administrators will review and validate your data and make it possible for your Newly created Supplier role to deliver this service as soon as possible. The approval time is dependent on the processing data submitted in the form in accordance with the laws and terms and conditions presented in the Terms and Condition documents.

Once approved the Supplier Role will be granted with the necessary features to manage the energy supply business.





On top of the screen, you'll get the Overview and Business Management Menu. This includes Leads management, an Overview of consumption points, an overview of the commissions a supplier will receive, and the Energy invoices and their payment status.

It is possible to update your Supplier's role details and create **Energy Supply offers** and roll on your business on the RED Platform.



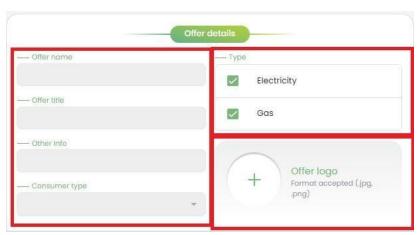
Create Supplier's Offers

Supplier's offers are created based on the energy services which the supplier is delivering. RED Platform is offering the possibility to create Electricity, gas, or both services together captured in one offer by completing the "Add New offer" form as follows:

- 1. Complete the Offer details as requested:
- Offer name and Title
- Other info (if necessary)
- 2. Complete the **Consumer type** targeted by the offer
- 3. Select Services delivered by the offer
- Electricity/Gas or both

(Gas services unavailable in Romania)

- 4. Upload an Offer Logo
- 5. Select the coverage area for the offer; it can be Country size
- 6. Complete the Tariff details
- Consumption Range and Tariff type (fix/flexible)
- Select a Validity period (Start date / End date)
- 8. Allow or not the Franchises to **negotiate the price** with their customers
- Indicate if the Franchises are allowed to overprice this offer
- 10. Complete the Price details:
- Tariff type, Tariff remarks,









Payment terms, Exit tariff

- Add Electricity Price
- If negotiable- add the minimum allowed Electricity
 Price
- Add Gas Price
- If negotiable- add the minimum allowed Gas Price
- 11. Complete the Supplier's Service information:
- Insert Electricity and Gas renewable percentage
- Select Renewable energy technology
- Add Supplier's services included in the offer for electricity and gas
- Present customer's benefits by choosing this offer



(Gas services unavailable in Romania)

12. Insert the Franchises benefits and Commissions:

- MWAT Bonus
- Lead commission
- Activation Commission
- Consumption commission

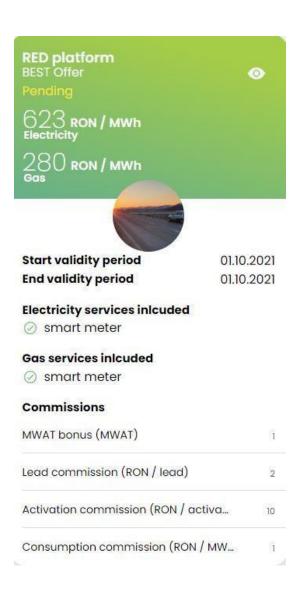




Note: You can make use of the commissions calculator upfront to quantify how much the Supplier must pay to franchises

- Send a request

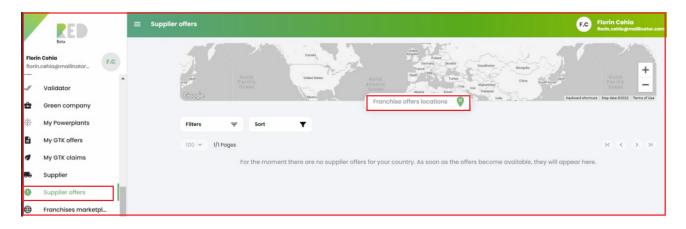
Once your Supplier Offer request has been submitted, our Back Office administrators will review and validate your data and make it possible for your business to deliver the services indicated as soon as possible. The approval time is dependent on the processing data submitted in the form in accordance with the laws and Terms and conditions presented in the Terms and Condition documents.



Supplier Offers

As a franchise user you have access to all Supplier's offers existing at that moment. This is accessible on the **Supplier offers** entry on the left menu.





You can Filter and sort them as wanted and choose one offer to create your **Franchise offer**.

Franchise Marketplace

Franchise marketplace creates for users a map overview about the franchises and validators available in a country. Just select the country you are interested in and get the overview.

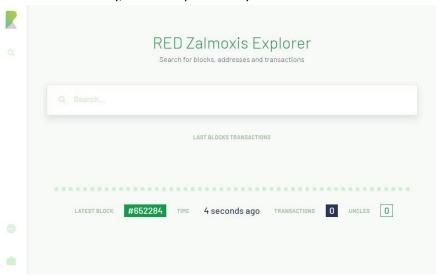




RED Explorer

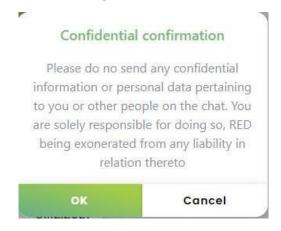
RED Explorer is a Zalmoxis Block Explorer and Analytics application (micro service) integrated into the RED Platform. Can be opened by accessing the **RED Explorer** entry in the left menu.

It is a tool to help you view data regarding any Franchise Sustainability Certificate generated on the Zalmoxis blockchain. Since Zalmoxis is a private Blockchain whenever anyone interacts with it the action is recorded into the transaction history, and it is open for any RED Platform user to see.



RED Chat – Internal Application

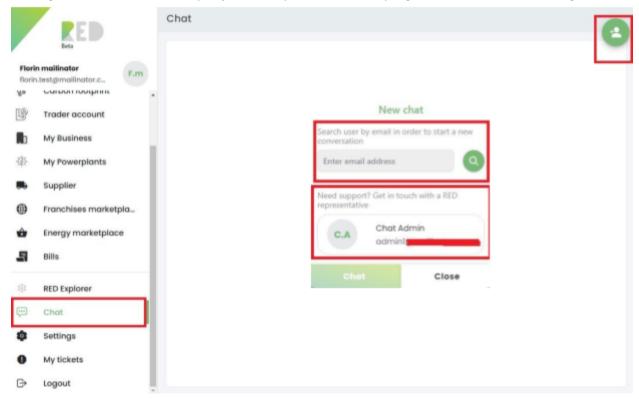
RED Platform offers its users the possibility to communicate easily and efficiently. RED Chat allows Franchises to contact Suppliers, normal users and leads to help them onboard with an energy offer or to discuss an opportunity for their businesses. We encourage Franchises, Suppliers, and users to use it for communication only and not for document sharing.





Depending on the role there are possibilities to get in touch with other users on the RED Platform.

Starting a communication is simple, just add a person via the top-right button and start chatting.

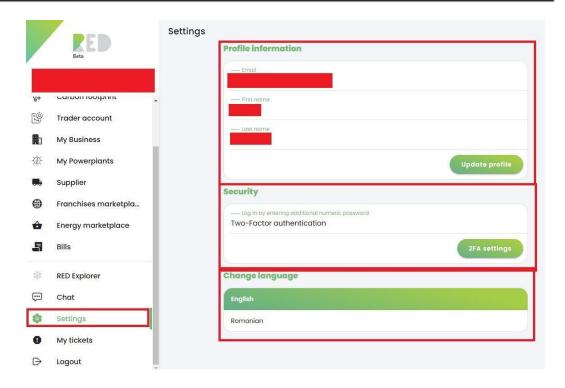


Account Settings

You can manage your account on the RED Platform by accessing the "Settings" entry on the left menu

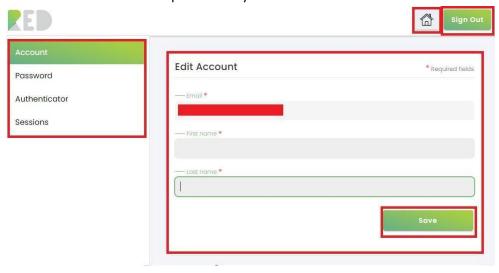
Here you can change the language between Romanian and English, and enable the **Two Factor Authentication (2FA)**, and **Update your Profile**.





Update Profile

Updating your profile will allow you to change only the First name and Last name, change the password, enable the 2FA and view the session opened with your account.

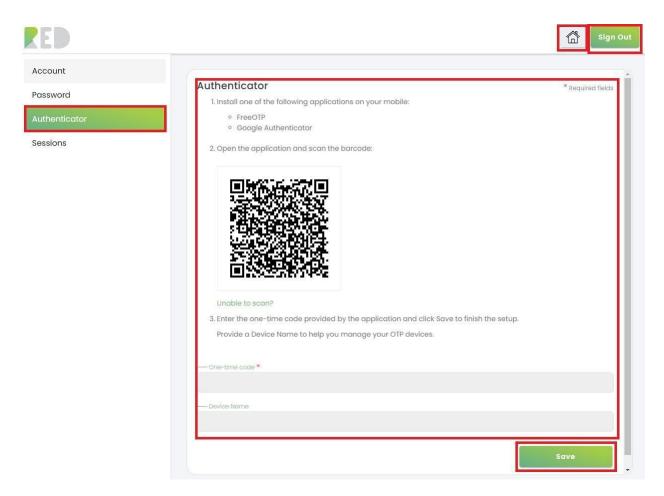


Enable Two factor Authentication (2FA)

Two-factor authentication (2FA) is a specific type of multi-factor authentication (MFA) that strengthens access security by requiring two methods (also referred to as authentication factors) to verify your identity.



It is an extra layer of protection used to ensure the security of online accounts with just a username and password.



Follow the instructions provided to enable 2FA for your account.

You can get back to the RED Platform – Dashboard by clicking the "Home" button.

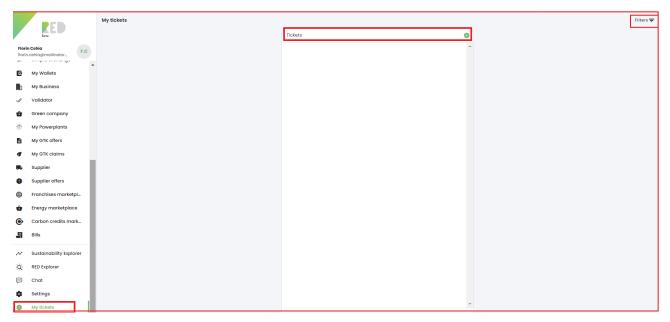


RED Ticketing system

The RED ticketing system is a customer service tool that helps RED Platform manage the service and support cases. The system creates a "ticket" that will document customer requests and allow interactions over time, making it easier for Customer Care representatives to manage and resolve customers' inquiries.

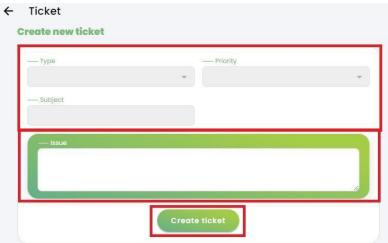
Users are encouraged to use the ticketing system to raise issues encountered while exploring and experiencing the RED Platform.

It can be accessed by the "My tickets" entry on the left menu.



Hit the "+" button on the top right corner to Open a support ticket.

Insert in the **Type** of your situation, give it a **Priority**, and a **Subject**, provide as many details as possible in the **Issue** box and click **Create Ticket**. Our Customer Care department is happy to assist and support users with an enhanced experience with the RED Platform.

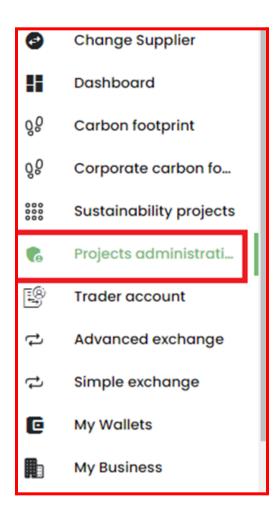


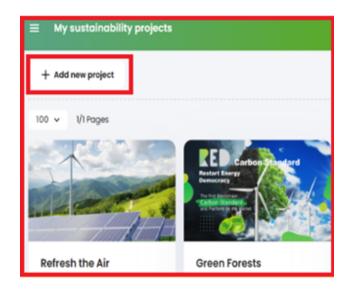


RED Sustainability Projects

In order to list your **Sustainability Project**, there are two options: access it either from your trader account or from your franchise account (**My Business - Sustainability projects - Add new project**).

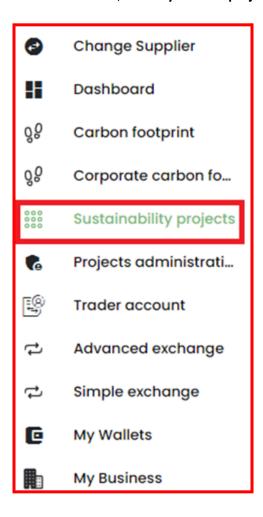
1. Choose the section "**Projects administration**", from the left menu, and press "**Add new project**".

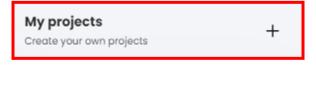






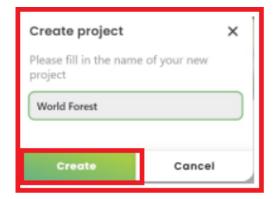
Another way is accessing the section named **Sustainability projects** and in the right corner you have the **+** button, **Create your own projects.**



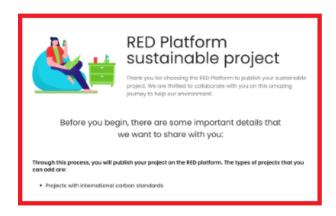




. In the following step, you have to give a name to your project.

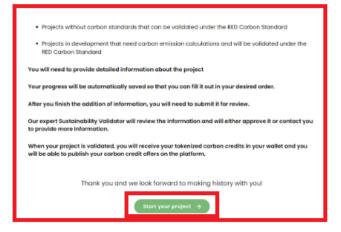


. Further, you will be given some information about Red Platform sustainability projects.





4. Start the listing of your project by pressing the "**Start your project button**".

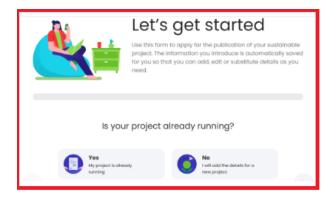


5. Get Started

The next window will appear and you have to choose the response that fits your project and your project certification.

If you choose the button **Yes, My project is already running** you will get into the **Choose certification section.**

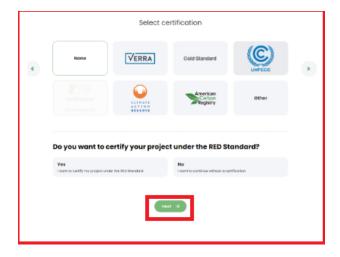
If you choose the button **No, I will add the details for a new project** you will pass to the section named **Owner Details**.

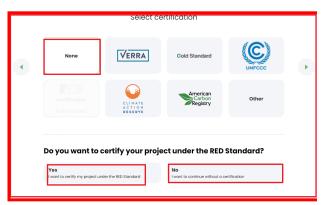




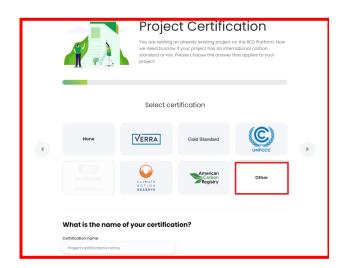
5. Choose certification

If your sustainable project is certified under the following **international standards**, please choose one. If not, you have the possibility to select the "**Red Standard**" certification and then select the owner of the project or you can select the **None** button, complete your data, and in Back Office, our team will prepare the certification.





If none of the previous categories matches your project certification, you can click on the **Other** button, and complete the name of your project's certification.





! Registry details

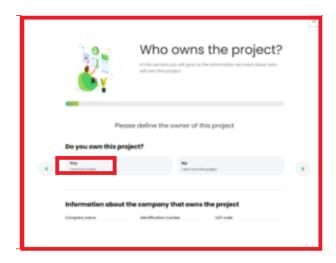
If you choose one of the international certifications, like Vera, Gold Standard, etc, you will have to provide official registry details for your project as they appear in the carbon registry (name of the project, the official ID of the project in the registry). Also, please provide the following documents: project design documentation (PDD), emission reduction calculation, monitoring report, verification report, and SDG report.





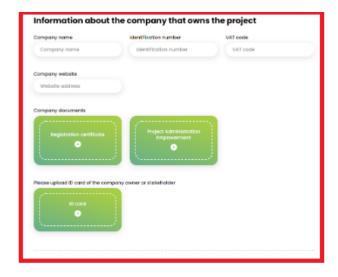
6. Owner Details

Here you have to choose the button I own the project or I don't own the project button if you are an administrator and have a power of attorney allowing you to add the details about the project.



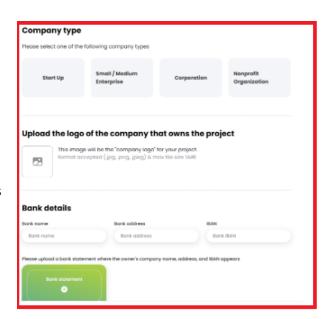
7. Next, you have to fill in the **information about the company that owns the project,** like company name, identification number, VAT code, and company website.

Also, you need to upload documents of the company: registration certificate, project administration empowerment, and ID card of the company owner or stakeholder.

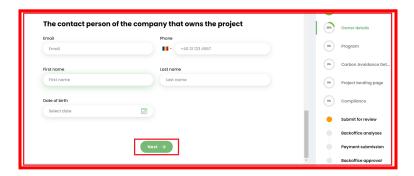




8. Next, select the **company type** (Start Up, small/medium enterprise, corporation, nonprofit organizations), **upload the logo of the company** that owns the project, and **complete the bank details** (bank name, address, and IBAN). Also, please upload a bank statement where the owner's company name, address, and IBAN appear



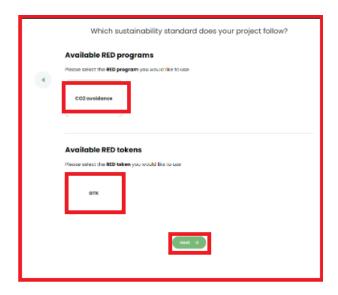
9. After that, please complete the **data about the contact person of the company that owns the project** (email, phone, name, and date of birth).



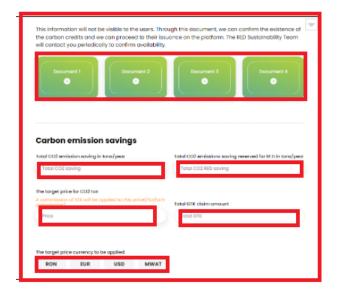


10. Available RED programs/tokens

Select the proper data: **CO2 avoidance and GTK**, then press the **Next** button.



11. Next, you must upload some documents regarding the existence of the carbon credits, as well as the CO2 calculations in tons/year, the GTK claim amount, the target price you desire for CO2 in tons and the currency applied.



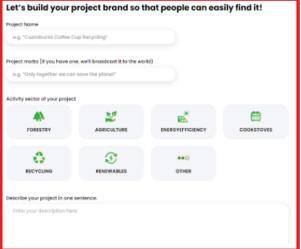


12. In this step, please add **links to your project**. Then choose from the list of **UN SDGs (The Sustainable Development Goals)** those that best suit your project.



13. Project Landing Page

In this section, you have to complete your **project name**, and **project motto**. Then choose the **activity sector of your project** from the listed ones or select the **Other** button and add your own area of activity.



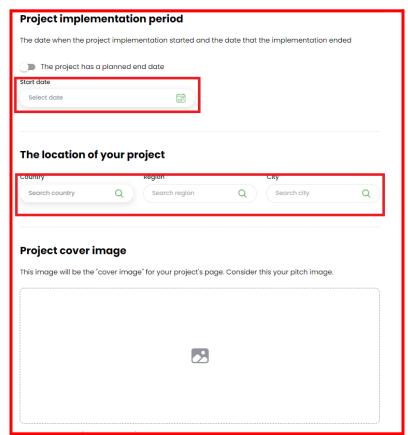


14. In the following fields, you have to **describe the project**. Please specify in each field the context in which your project was created.

Describe your project in one sentence.	
Enter your description here	
Please specify the context in which your project was created	
Describe the problem you came to solve and why it is important.	
Enter your description here	
Please describe the solution your project brings to the environment.	
Enter your description here	
Please specify the benefits of the project.	
Enter your description here	



Then select the project implementation period, the location of your project, and also add some photos and videos.

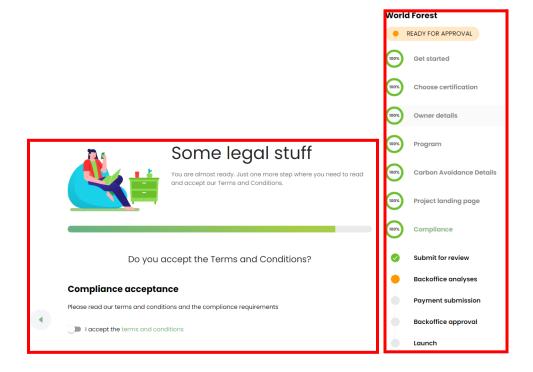




15. Compliance

Finally, you should accept the **terms and conditions** and your sustainable project is ready for approval. Select **Accept the terms and conditions** and **click the button Submit for review.**

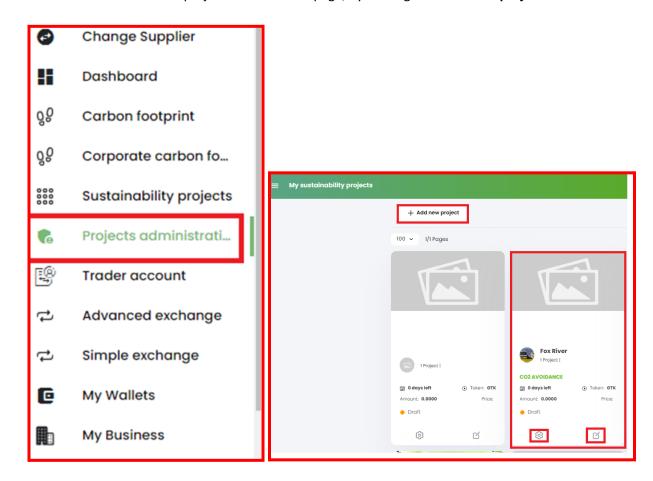
Once it goes through the back office analysis and is approved, it will be automatically launched.





Projects Administration

In the following windows you can see and edit details from the projects you have listed that can still be edited. You can add a new project also from this page, by clicking the "Add new project" button.



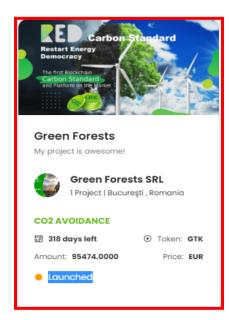
Moreover, you have the possibility to edit details from your project in case you have something to add or to change.

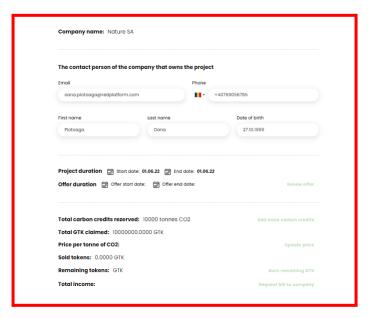
Every card of your project presents the name of the project, the name of the company that owns it, the type of the project (CO2 avoidance, the number of carbon credits, the token, and the price. Also, you can see the status of your project onboarding (**Draft, Ready for approval, Launched**).

Next to the **edit button**, you can see the overview of the project by pressing the **settings button** and the window will appear as shown in the right picture below.

The grayed-out details cannot be changed from this section. In order to change them, a request needs to be made to the back-office team at sustainability@redplatform.com.





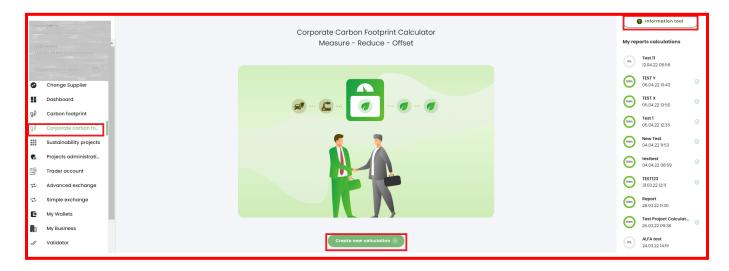




Corporate Carbon Footprint Calculator

The Corporate Carbon Footprint Calculator is available for franchises to calculate a company's carbon footprint, and offer them a full report of their emissions. You can find it in the left menu, by accessing the Corporate carbon footprint.

In the left corner of the page, you have an **Information Tool** button. Click on it and you will find the necessary information for completing the steps.



Procedures

Going on next, we will present our internal procedures and how to calculate your carbon emissions, step by step.



General information and procedures

Company details: fill in the information about the company you are preparing the calculation for:

- Company name
- · No. of employees
- If applicable, the address of the company facility: select option if you have a different work point
 than the company address. You will need to create separate calculations if different facilities exist.
- Calculation Author details represent your information as a trader. You can edit them for the
 preparation of this report.

The information provided here will be visible on the final calculation report provided.

Calculation Report:

- Download the calculation template that you will use to insert the company emissions.
- Reporting year: insert the information about the year you are calculating the carbon footprint for.
- Number of working days for the reporting year: how many working days did your employees have in the reporting year.

In the downloaded spreadsheet input Scope 1, Scope 2 and Scope 3 emission data for the various types of emissions generated by the company.

You can add custom emission types for the assessment by adding a new line at the end of each scope. You have the option to choose the emission type and unit.

CO2 footprint calculation: upload collected data or add them directly in the RED Application and receive the final report.

- Upload the calculation spreadsheet with the emission data filled in.
- Once uploaded, you will be able to edit them directly in the application, and add comments and recommendations to every inserted factor.
- Using the "Add emission" button, you can add emission types for the assessment of each scope.
 Scope, categories and parameters are available to choose for the emission types and their measurement units.

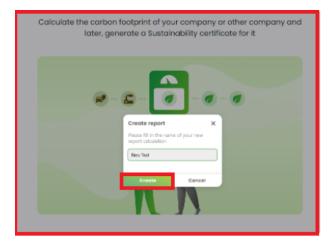
The calculator uses conversion factors analyzed and certified by RED sustainability experts.

The emissions results for each activity type are provided in the final online and offline / downloadable report.

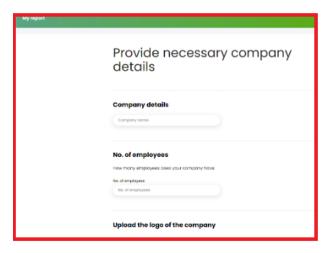
Create new calculation \oplus



- 1. Create a new Calculation
- 2. Fill in the name of your report calculation

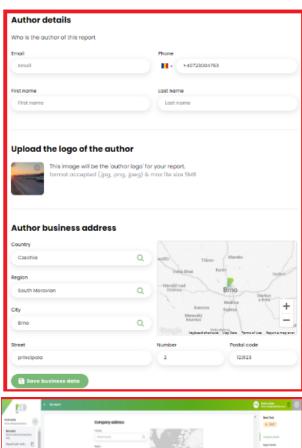


3. Provide the details of your company such as company name, number of employees, and logo of the company.





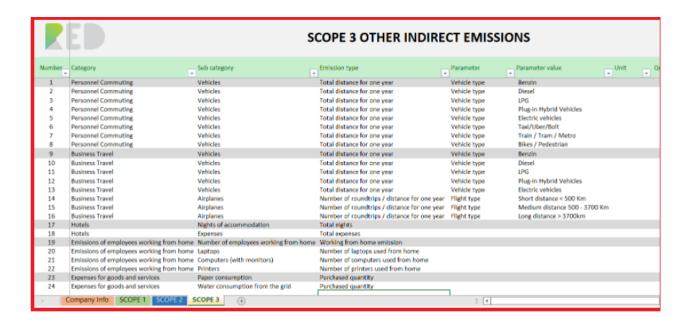
4. After you will find the already filled-in details about the company and the calculation author. The details are taken from the franchise registration information.



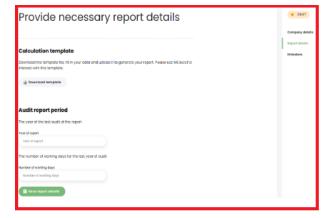




5. Download the template and fill in with information related to the company for which you are performing the calculation, from the options in the Excel document.



- **6.** Insert the details of the report, like the year of audit and the number of working days
- 7. Save report details and press the "Next" button
- 8. Upload the calculation spreadsheet

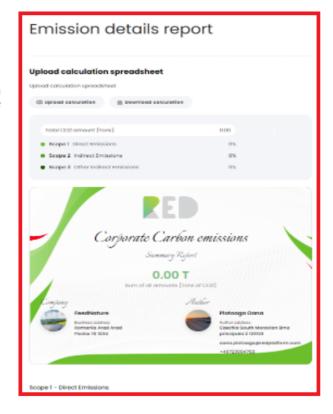




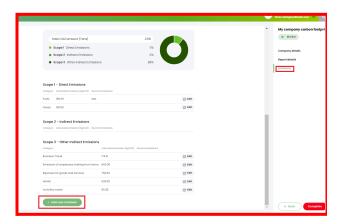


9. You can edit your emissions details before finalizing the report. You can also download the calculations when needed.

The **Summary Report** for **Corporate Carbon Emissions** contains the tons of CO2, the name of the company that chose to calculate its emissions, the name of the author of the calculation, and the percent of emissions divided by the **3 Scopes**.



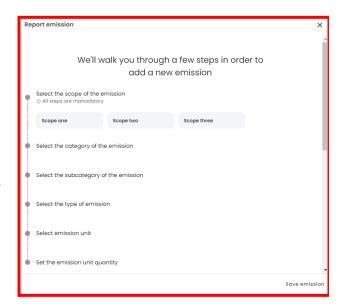
After uploading the calculation sheet, you have the option to add new emissions directly from the app, without the need to upload the spreadsheet. Just click on the **Add new emission** button.

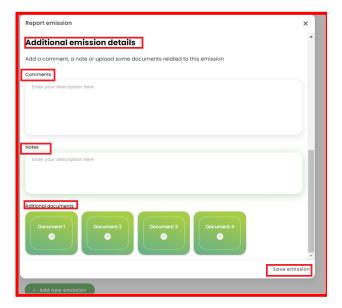




In this window, you can select the scope category, make a comment, a note, or upload some documents related to this emission.

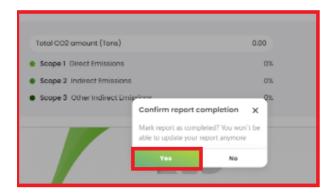
After completing the information hit the **Save emission** button.







- **10.** Press the **Complete button**, please keep in mind that you cannot do updates anymore.
- **11.** Confirm your report completion



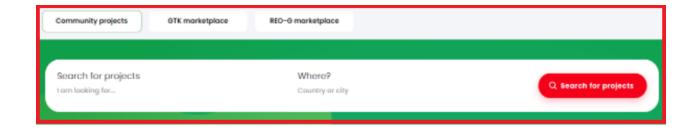
12. The report is completed. You can have access to a pdf file, by pressing the **Certificate pdf button**.





Carbon credits marketplace

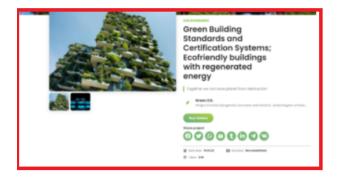
In this section you can search for a project using the criteria of country/city and you can also buy GTK, from community projects' offers, by pressing GTK marketplace or REO-G from REO-G marketplace.

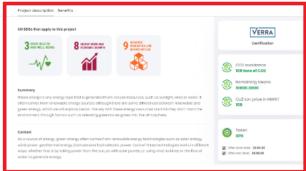


You can sort the offers from these marketplaces using the sort option, by unit price or amount.



By choosing the option to buy GTK from Community Projects, you have the possibility to view details about the sustainable project just by clicking on its name. You can find information about the type of the project, the type of certification, the number of tons of CO2, remaining tokens, CO2 ton price, and a full description of the project.







If you choose to buy tokens from a project or more, press the **Buy tokens button** and introduce the amount you want (you will see information about the price) and click **Buy GTK**.



The currency listed for the project price will be the one that will be used for the purchase. If your credit card is in a different currency, please be informed that your bank system will automatically transform the currency from your bank account into the one that is requested in the project. This process may incur into some fees that will differ depending on your credit card's issuing bank.

If there are situations where you require more details, there is always the option to contact the <u>support</u> <u>team</u>:

Email		support@redplatform.com
Platform Internal Chat		support@redplatform.com
Telegram	a	@REDcustomercare

About RED Platform

The RED platform is a blockchain ecosystem for business and sustainability, and RED will become the Amazon of its industry by providing franchisees with easy-to-use blockchain technology for business and sustainability. RED's first product is the first decentralized CO2 offset system on the market and we will continue to build our legacy to reduce CO2 emissions and influence companies and individuals to choose green options and make a difference for the environment.



